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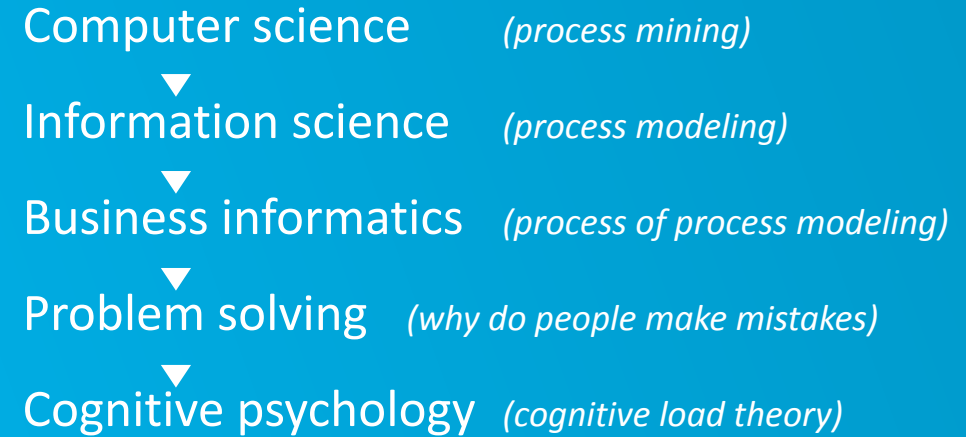


Who am I?



Generalist and specialist

Teacher/coach
Researcher →
Programmer
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And much more



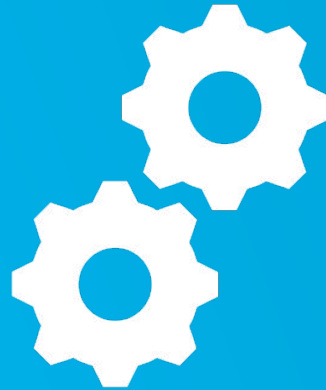
Who are you?

- Which department?
- Which role (student, PhD student, teaching assistant, postdoc, ...)?
- Experience with paper writing/reference management?

Topics



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CONFIGURE

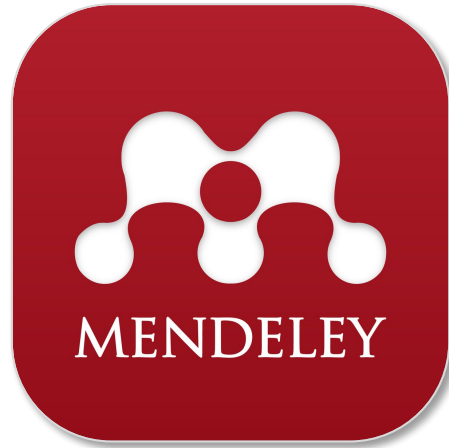


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Reference software



EndNote™



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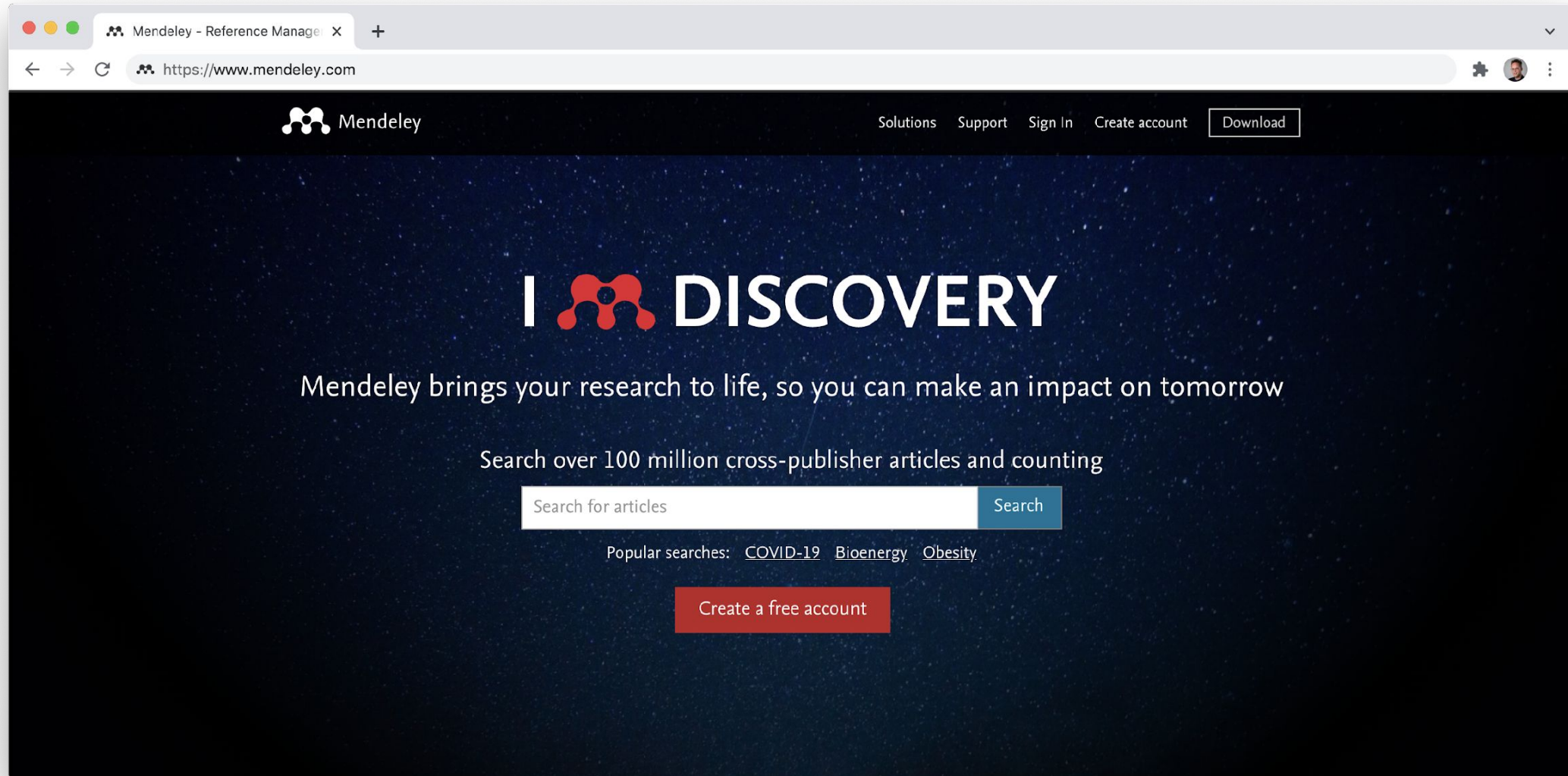


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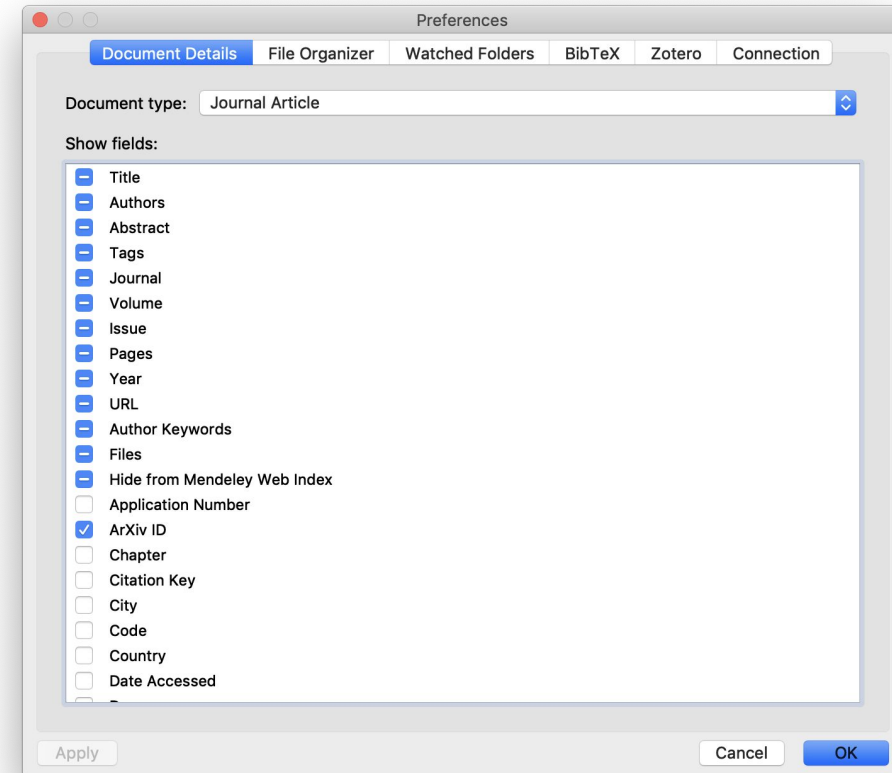
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Configure in **Document Details** which fields to show/hide for each type of document

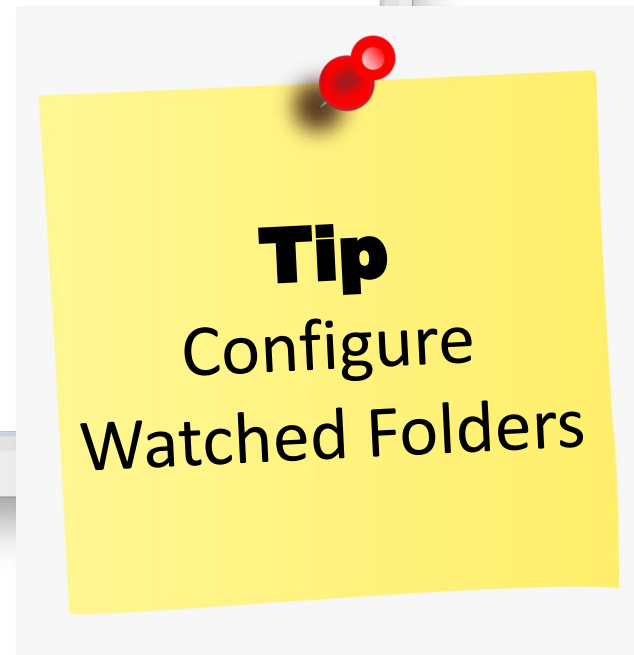
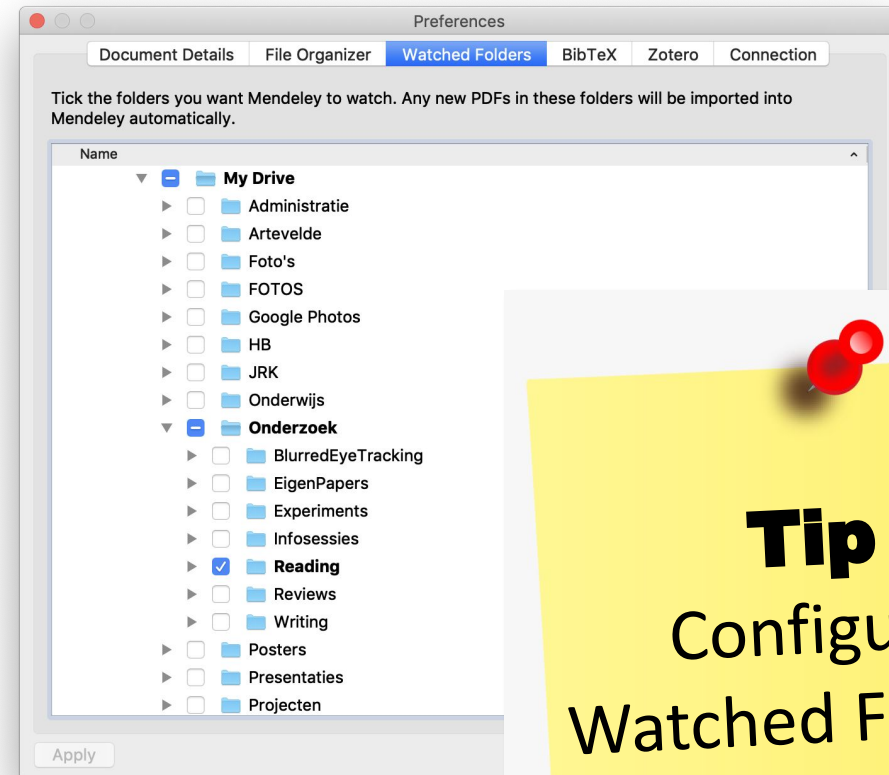
- e.g. ArXiv ID, Citation Key, Language



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Q Search... Jan

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- Adriansyah, Arya
- Arcieri, F.
- Arcieri, Franco
- Baier, T.
- Baier, Thomas
- Blickle, T.
- Blickle, Tobias
- Bolle, J.

My Publications Edit Settings

★	●	📄	Authors	Title	Year	Published In	Added
☆	●		Burattin, A.; De Weerd, J.; Dongen, B.; Claes, J.;...	Special issue on business process intelligence	2020	Computing	06/11/20
☆	●		Bolle, J.; Claes, J.	Investigating the Trade-off Between the Effectiveness and Efficiency of Process Modeling	2019	Lecture Notes in Business In...	21/02/19
☆	●		Claes, J.; Vandecaveye, G.	The impact of confusion on syntax errors in simple sequence flow models in BPMN	2019	Lecture Notes in Business In...	18/06/19
☆	●		De Meyer, Philippe; Claes, Jan	An overview of process model quality literature - The Comprehensive Process Model Quality Fram...	2018	arXiv: 1808.07930	08/10/18
☆	●		Claes, Jan; De Meyer, Philippe	Comprehensive Process Model Quality Framework, Mendeley Data, v1	2018		09/03/18
☆	●		Bolle, Jeroen; De Bock, Joshua; Claes, Jan	Data for Investigating the trade-off between the effectiveness and efficiency of process modeling...	2018		10/09/18
☆	●		Van Dongen, Boudewijn F.; De Weerd, Jochen; ...	Introduction to the 13th international workshop on business process intelligence (BPI 2017)	2018	Lecture Notes in Business In...	22/02/18
☆	●	📄	Bolle, Jeroen; Claes, Jan	Investigating the trade-off between the effectiveness and efficiency of process modeling	2018	Proc. BPM '18 Workshops	01/10/18
☆	●	📄	De Bock, Joshua; Claes, Jan	The Origin and Evolution of Syntax Errors in Simple Sequence Flow Models in BPMN	2018	Proc. Caise '18 Workshops	14/06/18
☆	●	📄	Bru, Francis; Claes, Jan	The perceived quality of process discovery tools	2018	arXiv: 1808.06475	01/10/18
☆	●	📄	Claes, Jan	Yet another reconsideration of cognitive load theory	2018	Proc. ICLTC '18	01/10/18
☆	●	📄	Turetken, O.; Vanderfeesten, I.; Claes...	Cognitive style and business process model understanding	2017	Lecture Notes in Business In...	06/07/17
☆	●	📄	Turetken, O.; Vanderfeesten, Irene; Cl...	Cognitive style and business process model understanding	2017	Lecture Notes in Business In...	21/12/17
☆	●	📄	Turetken, Oktay; Vanderfeesten, Irene; Cl...	Cognitive Style and Business Process Model Understanding	2017	CAISE 2017 Workshops	10/10/17
☆	●	📄	Claes, Jan; Vanderfeesten, Irene; G...	The Structured Process Modeling Method (SPMM) - What is the best way for me to construct a proc...	2017	Decision Support Syst...	10/10/17
☆	●	📄	Claes, Jan; Vanderfeesten, Irene; G...	Towards a structured process modeling method: Building the prescriptive modeling theory	2017	Proceedings of the BPM 201...	07/06/16
☆	●	📄	Claes, Jan; Vanderfeesten, Irene; G...	Towards a structured process modeling method: Building the prescriptive modeling theory	2017	Proc. BPM '16 Workshops	10/06/17
☆	●	📄	Claes, Jan	Hoe vermijd je 'domme' fouten?	2016	De Geus	09/11/17
☆	●		Claes, Jan	Structured Process Modeling Method experimental tool	2016		25/11/16
☆	●		Claes, Jan	A visual analysis of the process of process	2015	Information	12/01/17

Details Notes Contents

Type: Journal Article

The Structured Process Modeling Method (SPMM) - What is the best way for me to construct a process model?

Authors: J. Claes, I. Vanderfeesten, F. Gailly et al.

View research catalog entry for this paper

Journal: *Decision Support Systems*

Year: 2017

Volume: 100

Issue: 6

Pages: 57-76

Abstract:

More and more organizations turn to the construction of process models to support strategic and operational tasks. At the same time, reports indicate quality issues for a considerable part of these models, caused by modeling errors. Therefore, the research described in this paper investigates the development of a practical method to determine and train an optimal process modeling strategy that aims to decrease the number of cognitive errors made during modeling. Such cognitive errors originate in inadequate cognitive processing caused by the inherent complexity of constructing process models. The method helps modelers to derive their personal cognitive profile and the related optimal cognitive strategy that minimizes these cognitive failures. The contribution of the research consists of the conceptual method and an automated modeling strategy selection and training instrument. These two artefacts are positively evaluated by a laboratory experiment covering mult...

Tags:

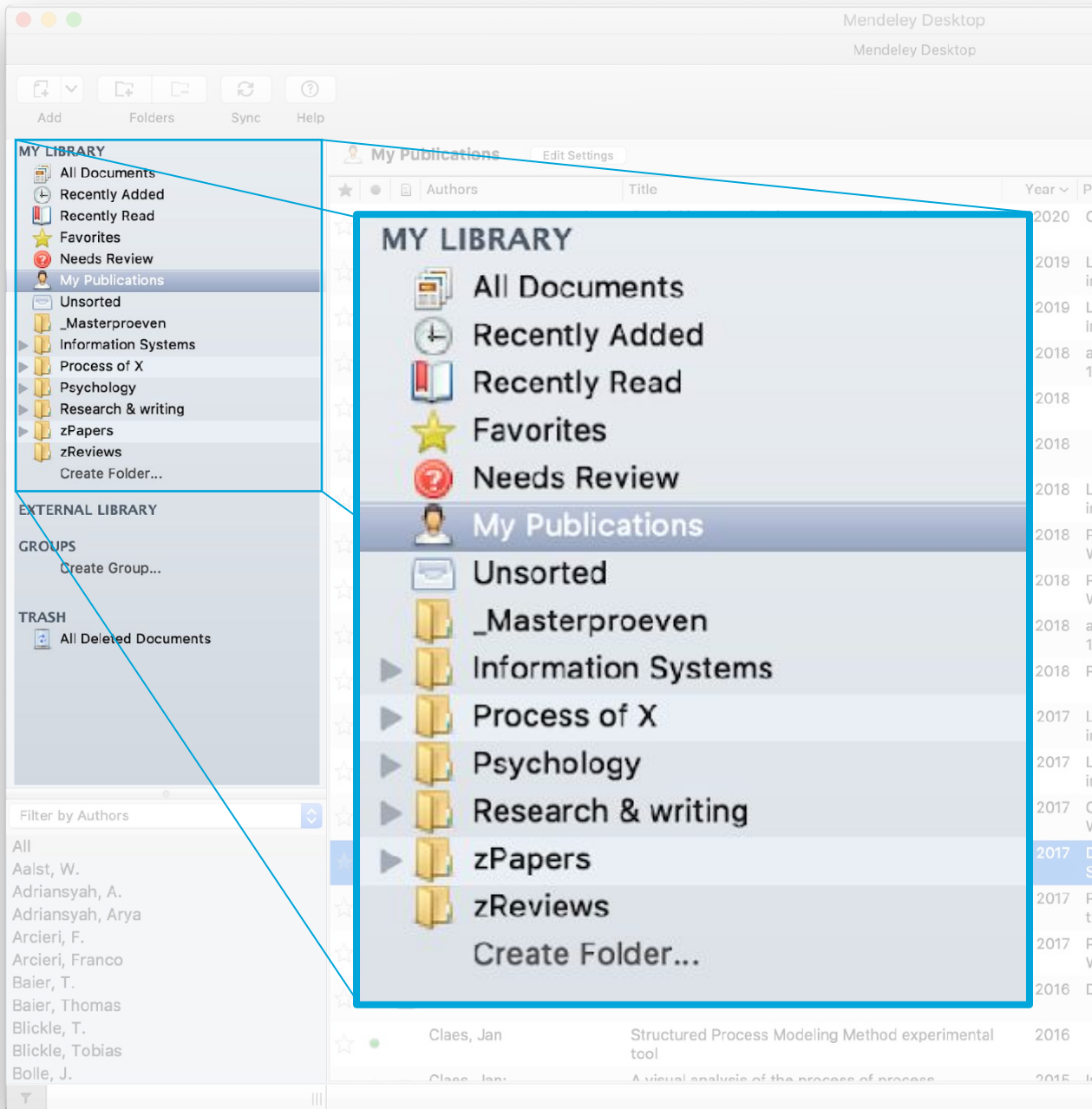
Author Keywords:

Cognitive aspects of modeling; Modeling support; Process model quality; Process of process modeling; Smart business process management

Citation Key:

Claes2017





Tip
Papers can be in multiple folders at the same time

Tip
Use a folder per paper, verify details before submission

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Mendeley Desktop

Add Folders Sync Help

Search... Jan

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Filter by Authors

- All
- Aalst, W.
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- Adriansyah, Arya
- Arcieri, F.
- Arcieri, Franco
- Baier, T.
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- Bolle, J.

My Publications Edit Settings

★	●	📄	Authors	Title	Year	Published In	Added
★	●		Burattin, A.; De Weerd, J.; Dongen, B.; Claes, J.;...	Special issue on business process intelligence	2020	Computing	06/11/20
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★	●						08/10/18
★	●						09/03/18
★	●						10/09/18
★	●						22/02/18
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★	●						10/10/17
★	●						07/06/16
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★	●						09/11/17
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Tags:

Author Keywords:

Cognitive aspects of modeling; Modeling support; Process model quality; Process of process modeling; Smart business process management

Citation Key:

Claes2017

Tip

Drag an author name on top of another in this list to merge them

Click to mark favorite

Click to mark (un)read

Click column headers to sort (works also on the first 3 columns)

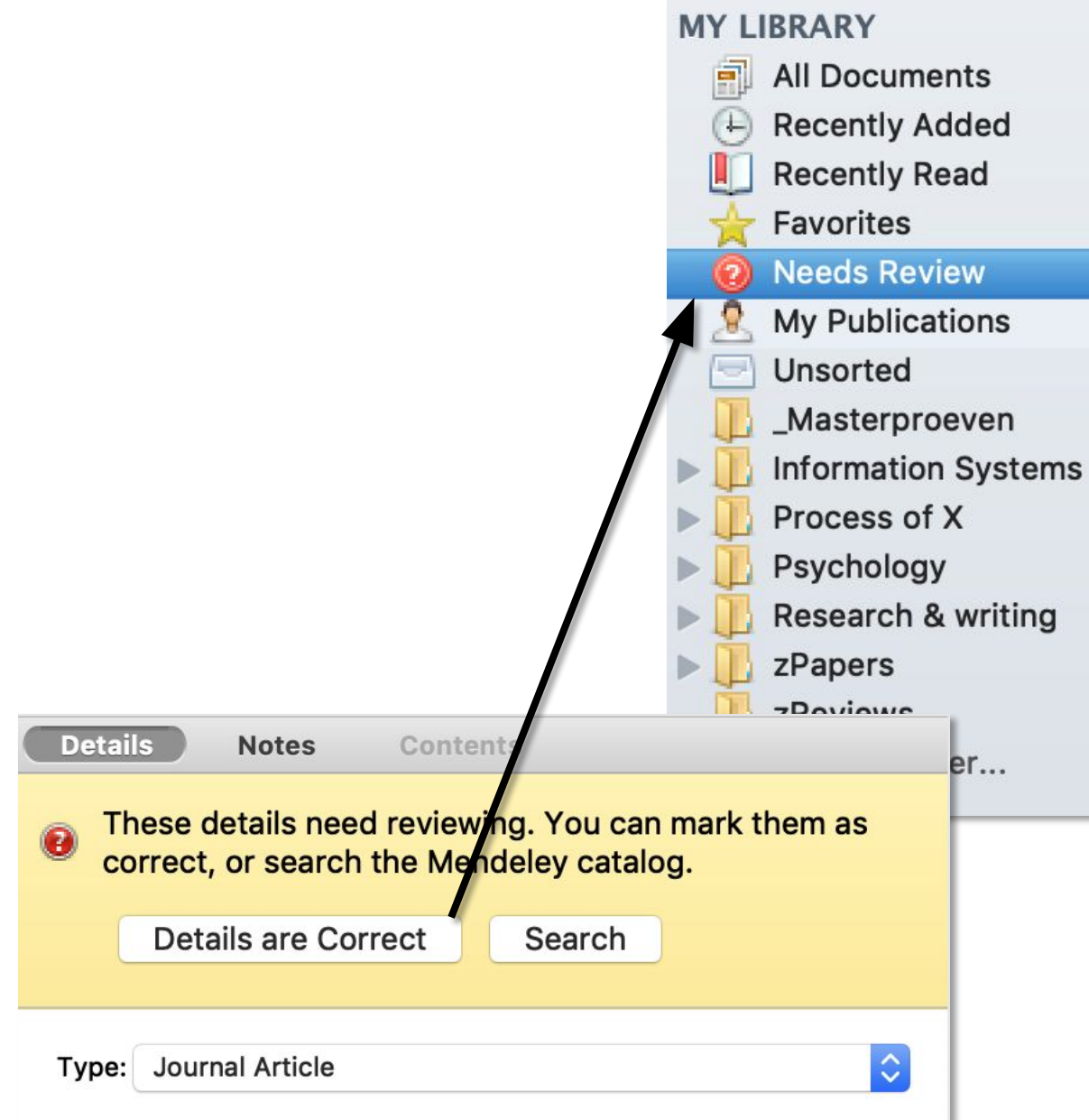
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★	●	📄	De Bock, Joshua; Claes, Jan	The Origin and Evolution of Syntax Errors in Simple Sequence Flow Models in BPMN	2018	Proc. Caise '18 Workshops	14/06/18

Add papers

- Option 1. Store pdf in "watched folder"
- Option 2. Add manually

Mendeley will usually already search for more info in Google Scholar

- You can verify and mark "Details are Correct"
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Q Search... Jan

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★	●		Claes, J.; Vandeca G.				
★	●		De Meyer, Philippe Claes, Jan				
★	●		Claes, Jan; De Mey Philippe				
★	●		Bolle, Jeroen; De E Joshua; Claes, Jan				
★	●		Van Dongen, Boud F.; De Weerd, Joc				
★	●		Bolle, Jeroen; Clae				
★	●		De Bock, Joshua; C Jan				
★	●		Bru, Francis; Clae				
★	●		Claes, Jan				
★	●		Turetken, O.; Vanderfeesten, I.;				
★	●		Turetken, O.; Vanderfeesten, Ire				
★	●		Turetken, Oktay; Vanderfeesten, Ire				
★	●		Claes, Jan; Vanderfeesten, Ire				
★	●		Claes, Jan; Vanderfeesten, Irene; G...	Towards a structured process modeling method: Building the prescriptive modeling theory	2017	Proceedings of the BPM 201...	07/06/16
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★	●		Claes, Jan	Structured Process Modeling Method experimental tool	2016		25/11/16
★	●		Claes, Jan;	A visual analysis of the process of process	2015	Information	12/01/17

Tip

Postpone verification of details until you use the entry in a citation

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Citation Key:

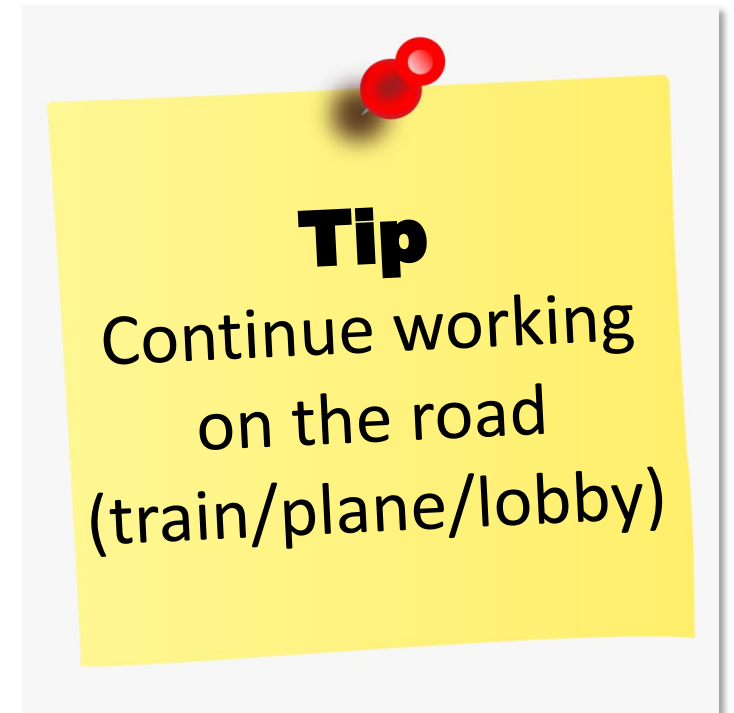
Claes2017

Add notes – Highlight text

The screenshot displays the Mendeley Desktop interface. The main window shows a PDF document titled "The nature of theory in information systems" by Jan Claes. The document content includes the title "MIS Quarterly RESEARCH ESSAY", the author's name, affiliation (The Australian National University), and an abstract. The abstract text is highlighted in yellow. A floating toolbar is positioned over the document, containing icons for Select, Note, Highlight, and Color. A separate window on the right side of the interface shows the "Notes" tab, which contains a "GENERAL NOTES" section with the text "Classic in IS literature! - different types of theories - how to build theories - how to evaluate theories". A "PRIVATE ANNOTATIONS" section also shows a note about the paper. Arrows indicate the flow of information: from the floating toolbar to the document, from the document to the notes window, and from the notes window back to the floating toolbar.

Synchronization

Every change (including notes and highlights) is synchronized to you web profile ..
.. and to any device using the same account



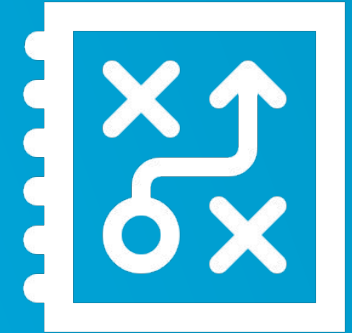
Topics



CITE



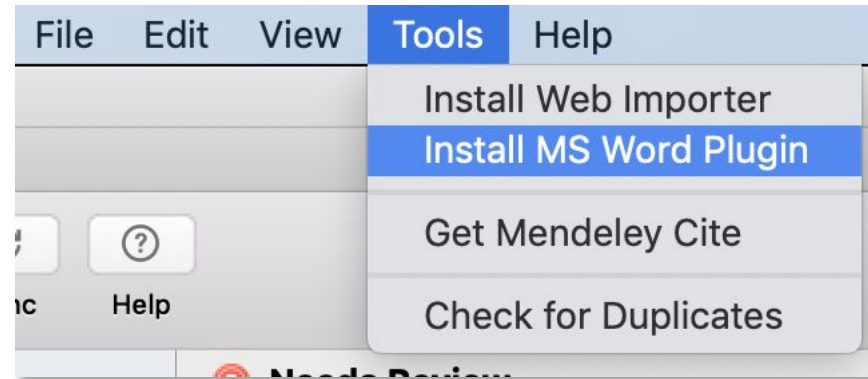
COLLABORATE



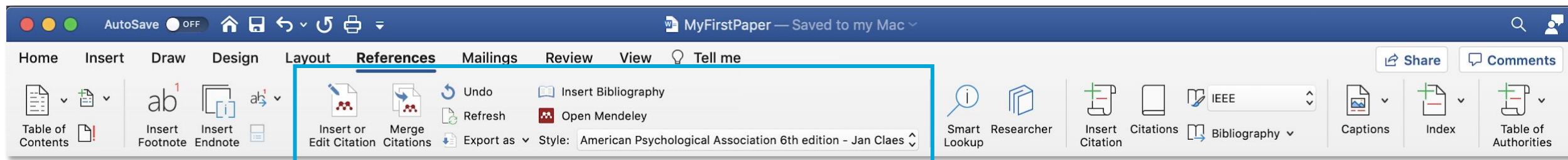
TIPS – Q&A

MS Word plug-in

- Install the MS Word plugin



- A section is added to the References ribbon in MS Word



MS Word plug-in

The image shows a screenshot of the MS Word ribbon with the Mendeley plug-in options. The ribbon includes the following options: Insert or Edit Citation, Merge Citations, Undo, Refresh, Export as, Insert Bibliography, Open Mendeley, and a Style dropdown menu currently set to "American Psychological Association 6th edition - Jan Claes".

Four callout boxes with arrows point to specific features:

- An arrow points to the "Insert or Edit Citation" button with the callout: "Insert/edit a citation in your main text".
- An arrow points to the "Merge Citations" button with the callout: "Merge two adjacent citations into one combined citation".
- An arrow points to the "Insert Bibliography" button with the callout: "Insert the bibliography at the end of your text".
- An arrow points to the "Style" dropdown menu with the callout: "Change the style according to the journal's requirements".

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GROUPS

- BPM Conference 2021**
- Create Group...

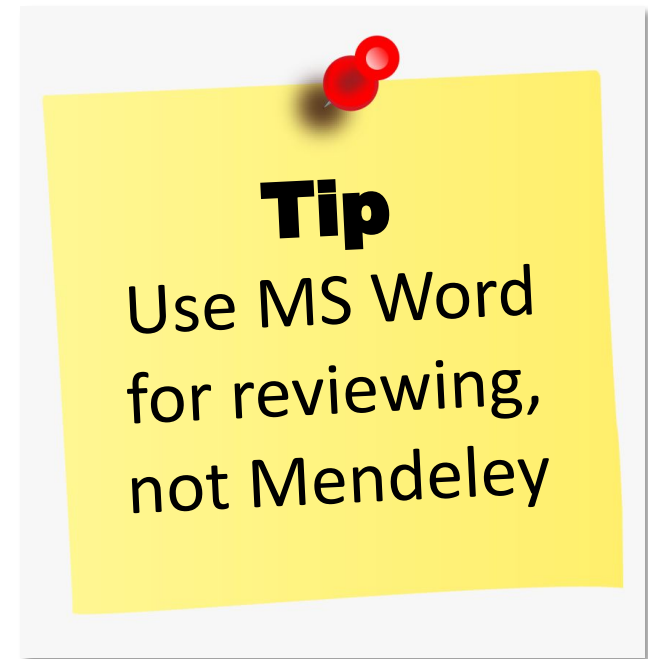
BPM Conference 2021 Edit Settings

★	●	📄	Authors	Title	Year	Published In	Added
☆	●	📄		The group acts like a folder that is synced to all group members			
☆	●	📄		Drag records in the group to share with the group members			
☆	●	📄		<ul style="list-style-type: none">Files are synced between all group membersRecord changes made by one group member are syncedHighlights and notes are also synced, each member gets a dedicated color			
☆	●	📄		However:			
☆	●	📄		<ul style="list-style-type: none">In the free version you can <u>create</u> only one group per accountYou can be member of many groups though, just not the owner			
☆	●	📄	Claes, Jan; Vanderfeesten, Irene; R...	Tying process model quality to the modeling process: The impact of structuring, movement, a...	2012	Proc. BPM '12	4:40pm
☆	●	📄	Mehmood, Kashif; Cherfi, S. S S	Evaluating the functionality of conceptual models	2009	Lecture Notes in Computer ...	4:40pm
☆	●	📄	Book, D. A.	Chapter 1	1992	Messaging	4:40pm

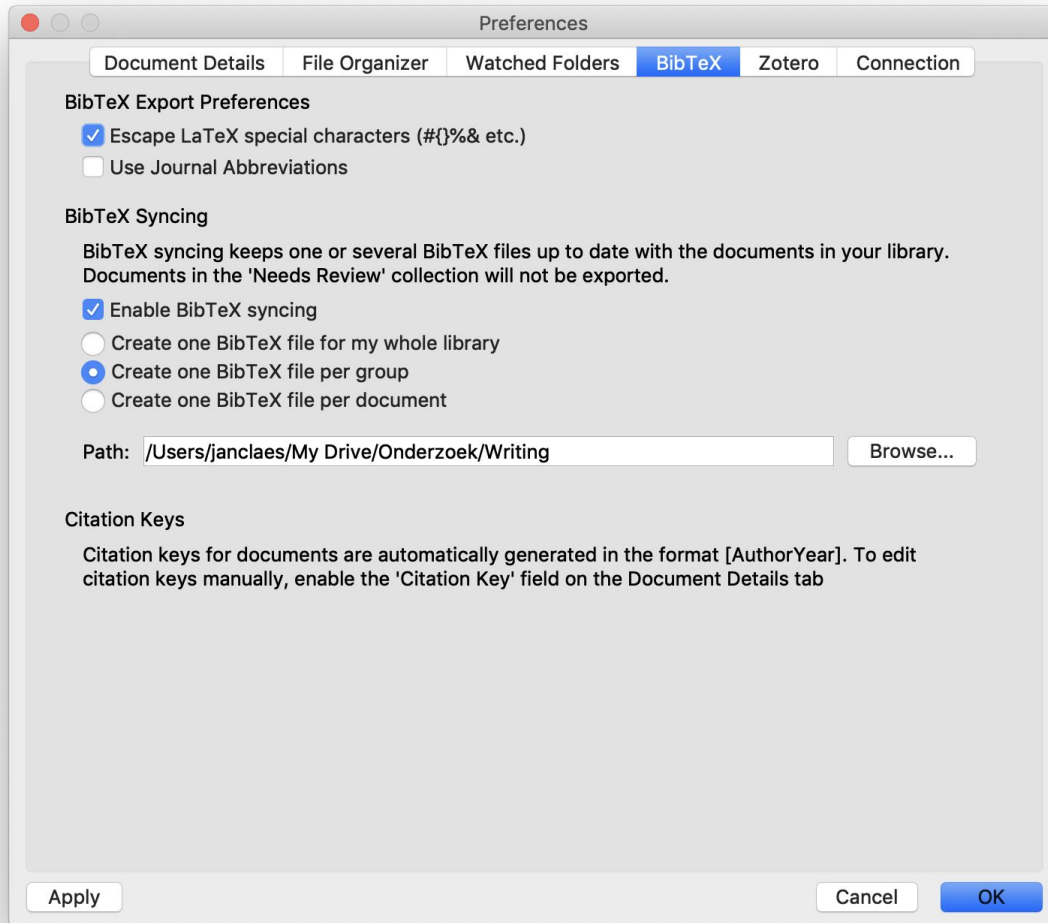
Collaborate

For more information visit

<https://www.mendeley.com/guides/private-groups>



What about LaTeX?

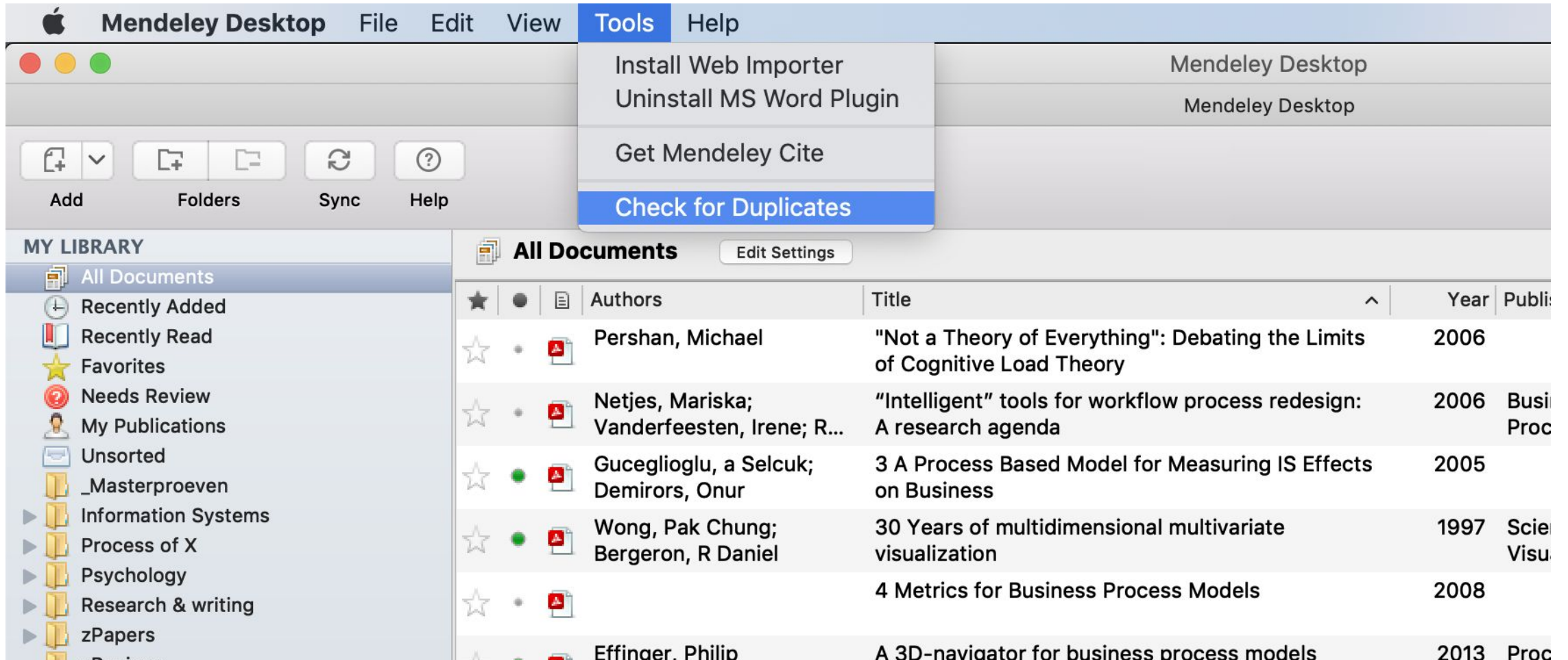


Configure BibTeX synchronization

For more information visit:

<https://blog.mendeley.com/2011/10/25/howto-use-mendeley-to-create-citations-using-latex-and-bibtex/>

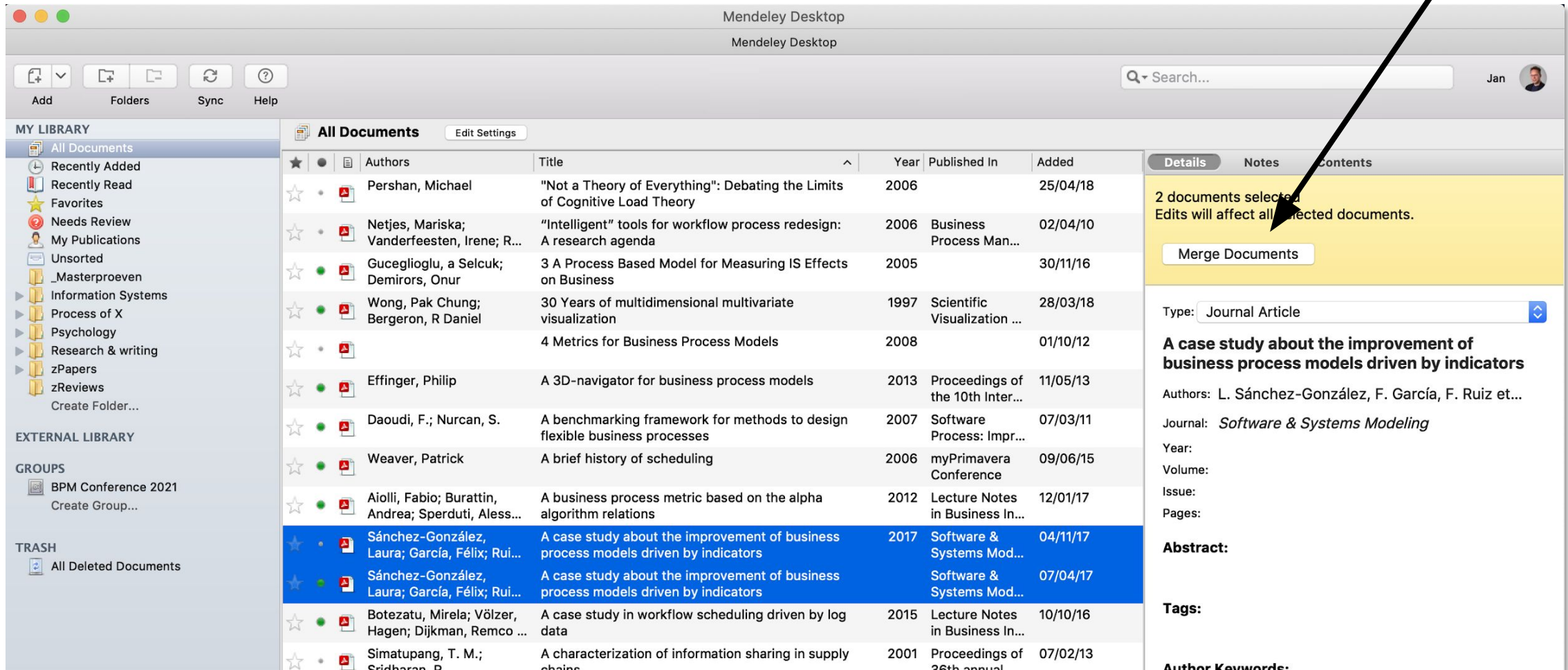
Check for duplicates..



The screenshot shows the Mendeley Desktop application interface. The 'Tools' menu is open, and the 'Check for Duplicates' option is highlighted in blue. The main window displays a list of documents under the 'All Documents' tab. The list includes columns for Authors, Title, Year, and Publication. The following table represents the data visible in the screenshot:

Authors	Title	Year	Publication
Pershan, Michael	"Not a Theory of Everything": Debating the Limits of Cognitive Load Theory	2006	
Netjes, Mariska; Vanderfeesten, Irene; R...	"Intelligent" tools for workflow process redesign: A research agenda	2006	Busi Proc
Guceglioglu, a Selcuk; Demirors, Onur	3 A Process Based Model for Measuring IS Effects on Business	2005	
Wong, Pak Chung; Bergeron, R Daniel	30 Years of multidimensional multivariate visualization	1997	Scie Visu
	4 Metrics for Business Process Models	2008	
Effinaer. Philip	A 3D-navigaator for business process models	2013	Proc

.. or manually merge two documents



The screenshot shows the Mendeley Desktop application interface. On the left is a sidebar with navigation options like 'MY LIBRARY', 'EXTERNAL LIBRARY', 'GROUPS', and 'TRASH'. The main area displays a table of documents. Two documents are selected, highlighted in blue. A yellow dialog box is overlaid on the right side of the document list, containing the text '2 documents selected. Edits will affect all selected documents.' and a 'Merge Documents' button. An arrow points from the top right towards the 'Merge Documents' button. The details panel on the right shows information for the selected documents, including the title 'A case study about the improvement of business process models driven by indicators' and authors 'L. Sánchez-González, F. García, F. Ruiz et...'. The 'Type' is set to 'Journal Article'.

★	●	📄	Authors	Title	Year	Published In	Added
★	●	📄	Pershan, Michael	"Not a Theory of Everything": Debating the Limits of Cognitive Load Theory	2006		25/04/18
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★	●	📄		4 Metrics for Business Process Models	2008		01/10/12
★	●	📄	Effinger, Philip	A 3D-navigator for business process models	2013	Proceedings of the 10th Inter...	11/05/13
★	●	📄	Daoudi, F.; Nurcan, S.	A benchmarking framework for methods to design flexible business processes	2007	Software Process: Impr...	07/03/11
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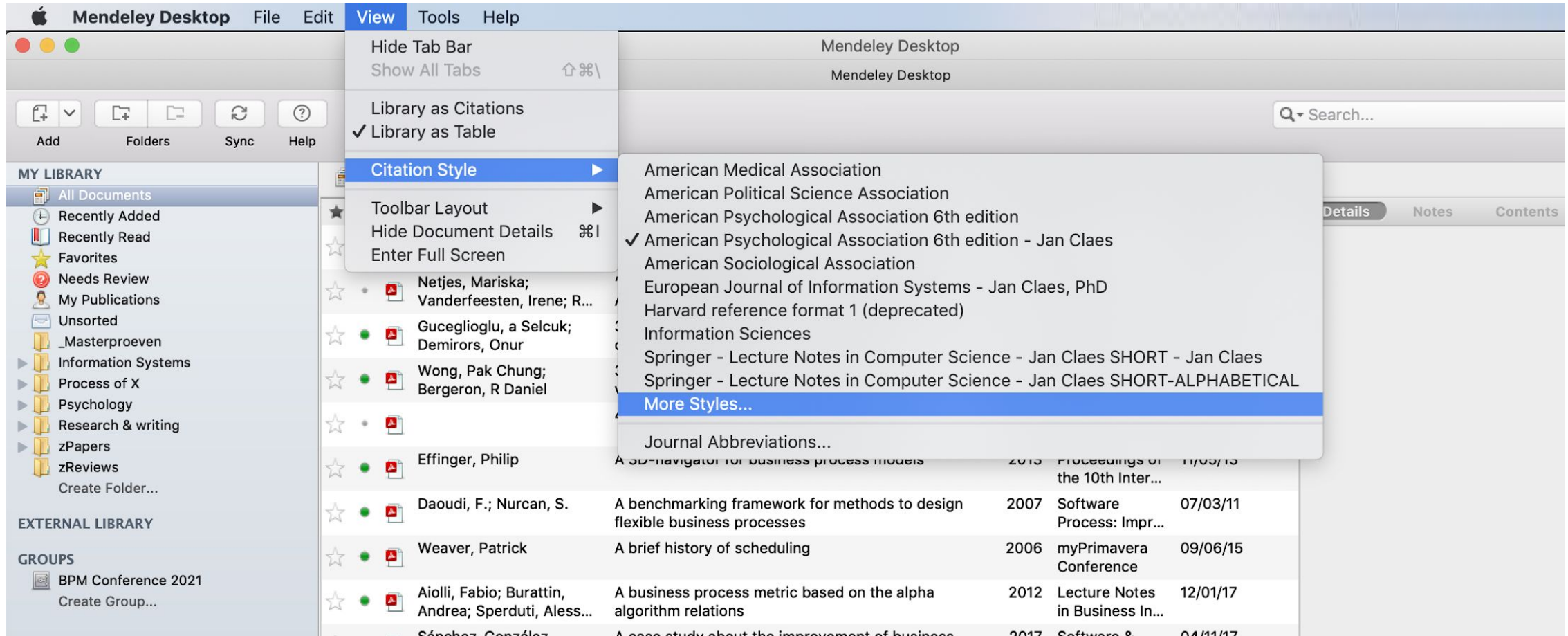
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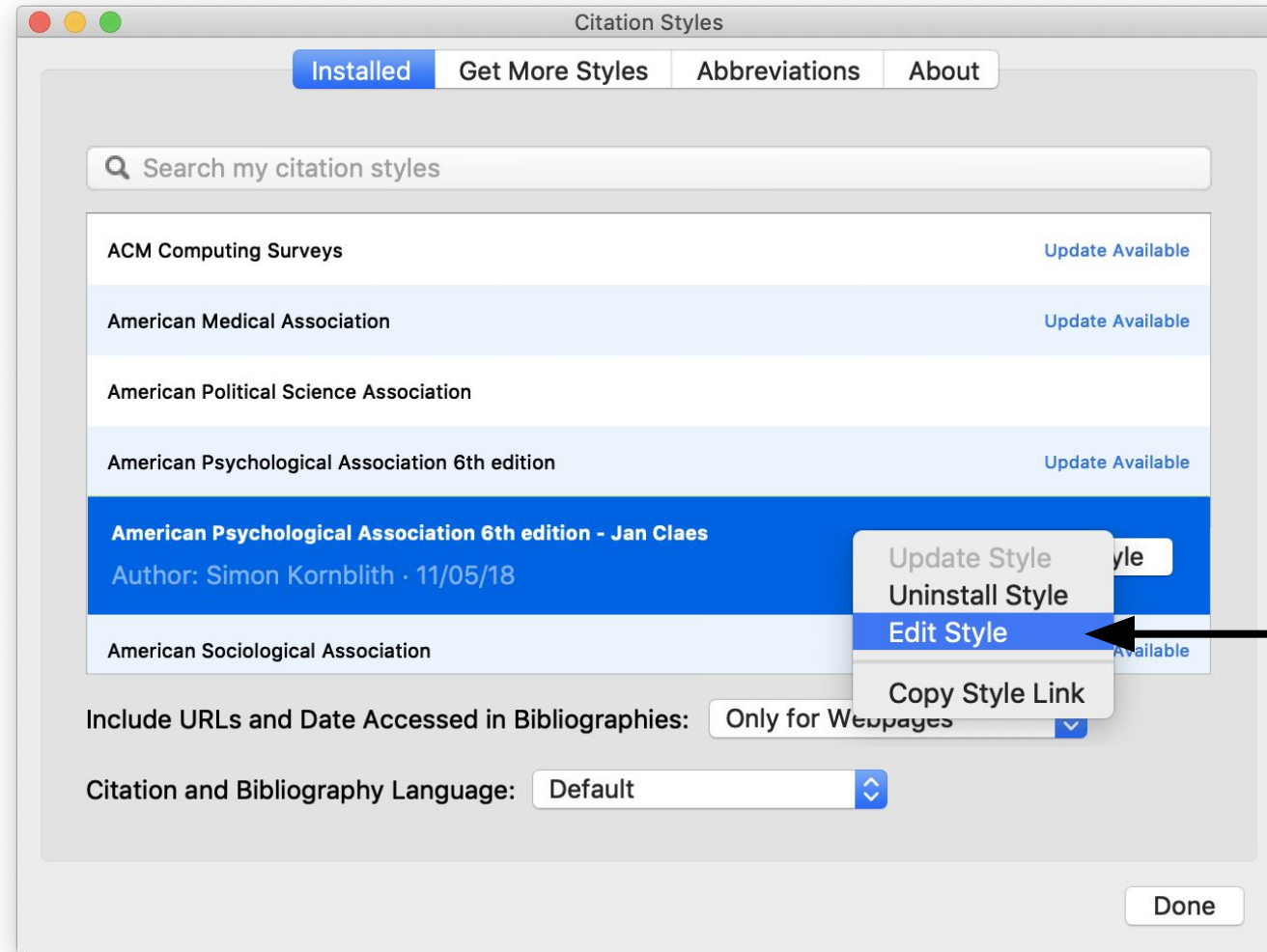
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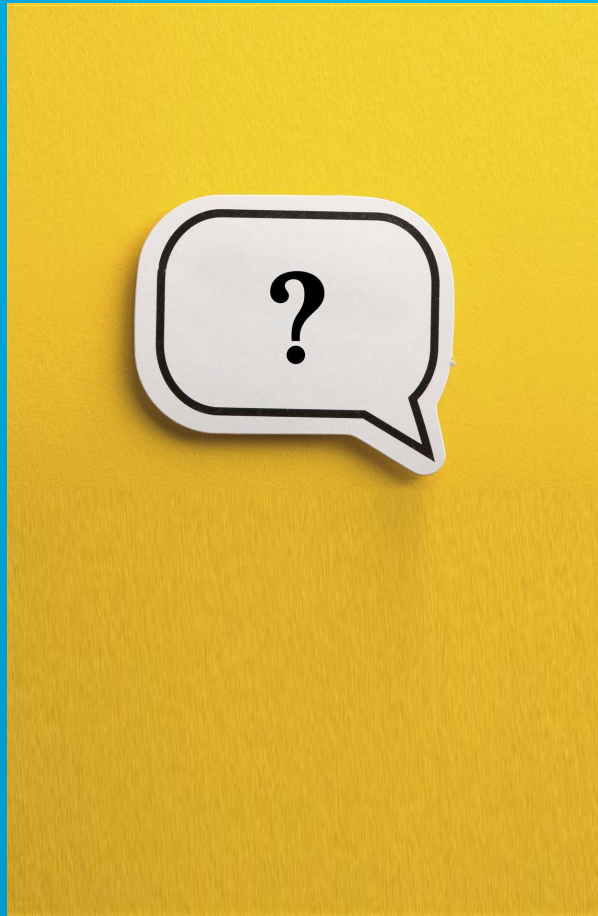
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- EXAMPLE BIBLIOGRAPHY:**
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<https://doi.org/10.1177/0010414006286542>
WO2011US30214. (2011).

The bottom panel is open for the configuration of the "Macro: author > Names > Name" macro:

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What are your suggestions?



Notes

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Thank you!

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