HOW TO REQUEST YOUR CORONA CERTIFICATE?

For people with E-ID or Itsme: login to mijngezondheid.be:

To get certified on mijngezondheid.be you must first log in digitally. This can be done in various ways: https://www.vlaanderen.be/aanmelden-bij-de-overheid-mijn-digitale-sleutels

The simplest are:

1. **E-ID with pin code and via card reader**: read how to do this here: https://www.vlaanderen.be/uw-overheid/werking-en-structuur/hoe-werkt-de-vlaamse-overheid/informatie-en-communicatie/aanmelden/aanmelden-met-eid-en-aangesloten-kaartlezer
2. **Itsme** (log in using e-ID or a valid bank card): read how here: https://www.vlaanderen.be/uw-overheid/werking-en-structuur/hoe-werkt-de-vlaamse-overheid/informatie-en-communicatie/aanmelden/aanmelden-via-itsme For log in using a bank card: you will need a one-off bank card reader.

For people with BIS Number:

First step: activate your digital key.

You also need to have a digital key to log in. If you haven't activated your **digital key** yet, you need to request this at a local registration office. For Ghent, this can be done at Gentinfopoint AC Zuid without an appointment (Woodrow Wilsonplein 1).

These are the 3 categories for which a digital key can be requested:

1. You are a non-Belgian with a paper residence document (immatriculation certificate or annex 35).
2. You are a non-Belgian without a valid eVK (electronic foreigner card).
3. You are a Belgian without a valid eID (electronic identity card)

You do not have to be domiciled in Ghent. For example, if you are domiciled in Lokeren, you can also apply for it in Ghent.

What do you need to activate your digital keys at the registration office?

- You bring a valid ID so that your identity can be checked.
- After the identity check, you will receive a personal activation code on paper and an activation link will be emailed to your email address.
- Use the activation link and code to activate one or more digital keys.

Steps are explained in this video: https://sma-help.bosa.belgium.be/nl/identificatie-zonder-eid#7093 (in Dutch)

Second step: request the Covid certificate

<u>Via computer:</u>

- Log on to mijngezondheid.be or mijnburgerprofiel.be.
- Under COVID-19 - personal data choose 'My EU digital COVID certificate'.
- Then indicate whether you have been vaccinated, had covid or tested
- You can then download a pdf and keep it on your cell phone.

ATTENTION: if you choose for the certificate Vaccinated and you have been vaccinated twice already, you will get 2 pdf's. Look carefully at the dates and choose the pdf document of your last vaccination. Then the certificate will clearly state that you have had doses.

<u>Via smartphone:</u>

- The app on smartphone: covidsafe.be
- Also download the itsme app to be able to log in to covidsafe.be.
- Steps via this video: https://covidsafe.be/#how-to

What if you don't have a computer or card reader?

If you have sufficient digital skills but do not have a PC with a card reader, you can always visit a digipoint: www.stad.gent/digipunten.

There are digipoints with and without accompaniment. The guides can help you download the certificate. The digital key must already have been requested at the Gent info point.

Why do I need a digital key?

The digital key will help you to get your corona certificate.

Activating the digital key is the most sustainable way of working. Once this key has been activated, it can still be used after corona to retrieve other documents from government websites such as my citizen profile.

Can the certificate also be send to me?

People with a BIS number and a permanent residential address can also request the certificate by post: call 078 78 78 50 (between 9 and 7 p.m.). The certificate will be sent by post. Please take into account a waiting period of at least one week to 10 days.