# YOUR FIRST STEPS AS A RESEARCHER ON TWITTER

15 December 2022



# WHY TWITTER? SOMETHING ON GOALS



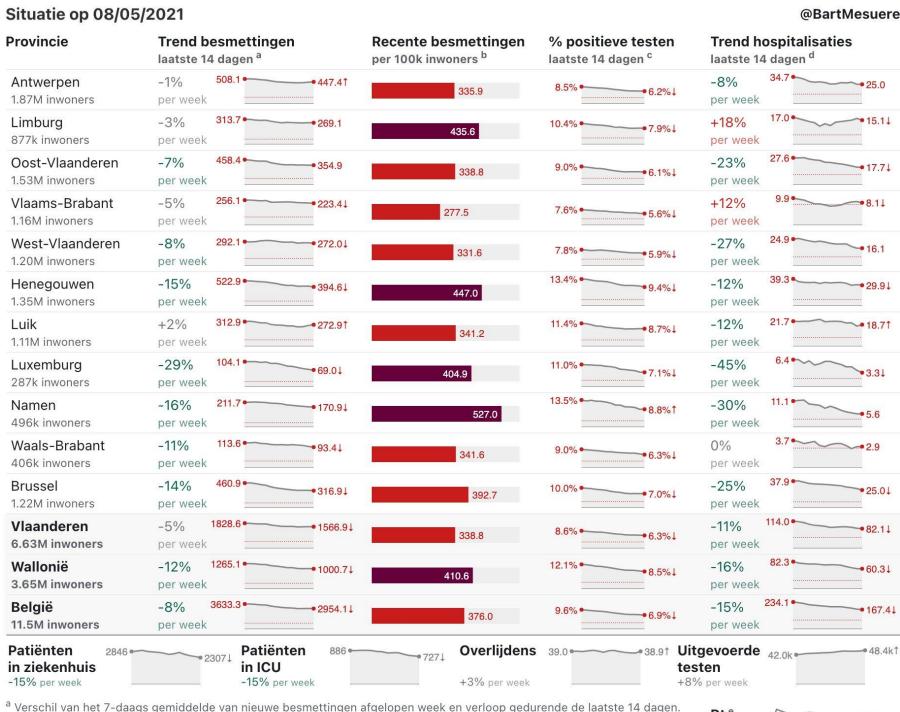
# (SCIENCE) COMMUNICATION TOOL

- Disseminating research results To whom? Why?
- Getting people enthousiastic about science
- Making people scientific literate
- Fighting fake news
- Reaching journalists & policy makers

**—** ...

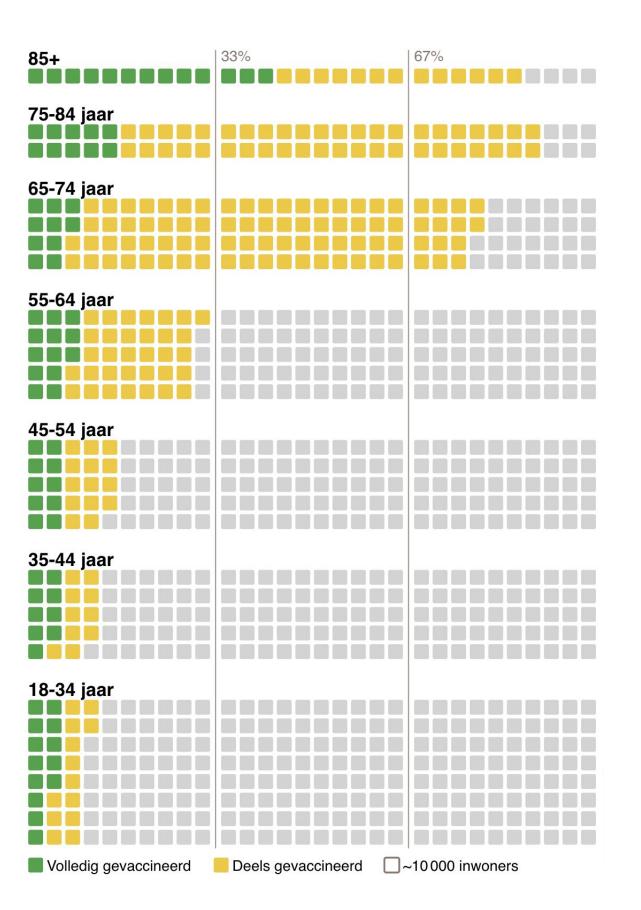


## BART MESUERE VISUALISES DATA



<sup>&</sup>lt;sup>a</sup> Verschil van het 7-daags gemiddelde van nieuwe besmettingen afgelopen week en verloop gedurende de laatste 14 dagen. De laatste waarde voor België (2954.1) is het gemiddelde voor de periode van 2021-04-28 t.e.m. 2021-05-04.





<sup>&</sup>lt;sup>b</sup> Deze waarden tonen het aantal besmette personen gedurende de laatste 14 dagen per 100 000 inwoners.

<sup>&</sup>lt;sup>c</sup> Gemiddeld percentage positieve testen gedurende de laatste 14 dagen.

<sup>&</sup>lt;sup>d</sup> Verschil van het 7-daags gemiddelde van nieuwe hospitalisaties afgelopen week en verloop gedurende de laatste 14 dagen. De laatste waarde voor België (167.4) is het gemiddelde voor de periode van 2021-05-01 t.e.m. 2021-05-07.

<sup>&</sup>lt;sup>e</sup> Geschat op basis van het aantal besmettingen naar voorbeeld van het Robert Koch Institute met serieel interval 4. Drempelwaarden: 800 besmettingen per dag; incidentie van 20, 100, en 400; 3% positieve testen; 75 opnames per dag

## BART MESUERE VISUALISES DATA

- He tells stories through data
- Twitter (@BartMesuere)
  - Reaching influencers,
     journalists, policy makers, ...
  - 'Threads'

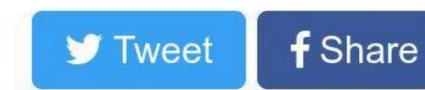


- Modest about what he knows and doesn't know
- On a regular basis > expectation management



# JORIS MEYS DEBUNKS FAKE NEWS

### Thread reader



THREAD BY JORIS MEYS (@JORISMEYS)

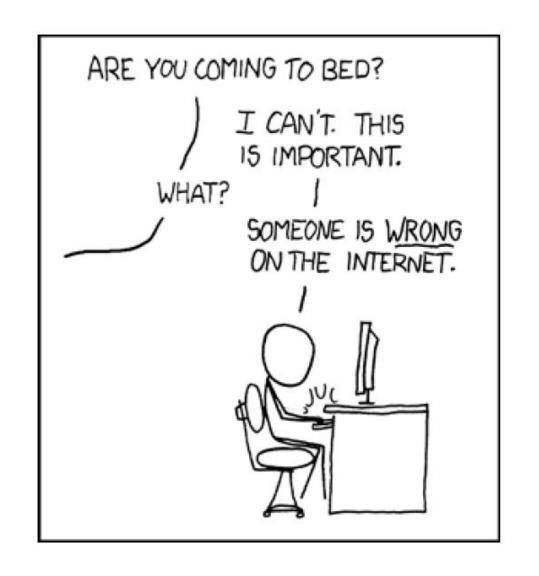
Number of positive cases in Belgium in function of the number of tests since may 1st. If cases rise due to more testing, you'd expect a stable positivity rate (grey lines). Some interesting patterns emerge. 1/2 (created with #gganimate, thx @thomasp85)...





# JORIS MEYS DEBUNKS FAKE NEWS

- Statistic at Faculty of Bio-engineering
- Almost 7000 followers on Twitter (@JorisMeys)
- Debunks fake news in 'threads' and gives correct information on topics such as vaccination, climate change, ...





He who works with his door open gets all kinds of interruptions, but he can also occasionally get clues as to what the world outside is and what might be important.

- Richard Hamming (mathematician)



# RESEARCH TOOL

- Finding & sharing resources & information
- Academic community (connectedness, support)
- Networking digital presence
- Beyond peers! 'public', stakeholders, employers, ...
- Interacting with stakeholders
- Societal valorisation > beyond dissemination

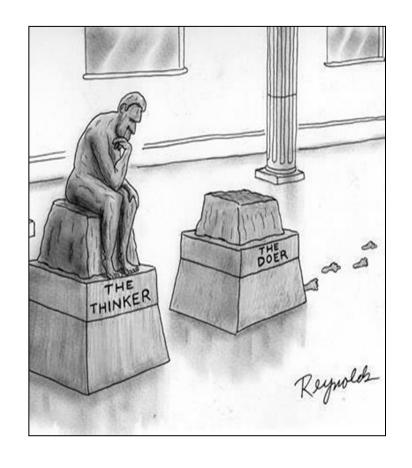
**—** ...



# **DISCLAIMER**

- @DavidDeWolf
- Communication & marketing department
- No own communication goals
- @UGent: a-typical account
- Influenced by @sterretje8(@researchUGent)
- With a little help from Charlotte Raepsaet,
   Eline Lievens and Hannes Mareen







# WHY TWITTER? ON COMMS STRATEGY



# COMMUNICATION BASICS

- -Why, who, what, where
  - -Goal(s) (~change)
  - Target group(s)
  - -Message (1)
  - -Channel(s)
- –Strategy
  - -Multiple channels
  - -Which sender?





# SOCIAL MEDIA

- Push ánd pull communication
  - Cutting the middle man > direct sending(& interacting!)
  - Digital presence > personal branding (regardless of employer)
- Choose your channel(s) wisely
   (goal, target group, personal style, time, ...)



## SOCIAL MEDIA CHANNELS

### Twitter

- → Actuele, korte updates en nieuws heet van de naald.
- → Haak in op wat nu leeft via hashtags (en vergeet #ugent niet).
- → Veel journalisten volgen Twitter op de voet: je account is je eigen minipersbureau.

### 10 tips voor impactvol tweeten

### Instagram

- → Visueel: vraagt om mooie beelden.
- → Deel ervaringen via authentieke foto's of video.
- → Veel jongeren gebruiken Instagram.

Een Instagram-post zegt meer dan 1000 woorden

### YouTube

- → Duik meer in de diepte met video's over je onderwerp.
- → Mensen kijken langer, maar beperk en structureer wat je wil tonen.
- → Werkt goed voor een nichedomein of meer technische inhoud.

### Breng het goed in beeld op YouTube



### Facebook

niet. Link door als het kan. En foto/video is een must!



### LinkedIn

- → Het netwerkplatform voor professionals.
- → Ga in interactie met geïnteresseerden uit je domein.
- → Zorg voor hoge kwaliteit; nuance en details zijn oké.

### Bouw en onderhoud je netwerk op LinkedIn



### TikTok

- → Ooit gestart voor danspasjes, nu goed voor korte en luchtige video's.
- → Een humoristische insteek is een must, ook voor serieuze topics.
- → Veel jongeren zijn gek op TikTok.

### Kan TikTok iets voor jou zijn?





- → Meer uitgebreide verhalen kunnen, maar overdrijf
- → Werkt goed om meningen en emoties te delen.
- → Een iets ouder doelpubliek.

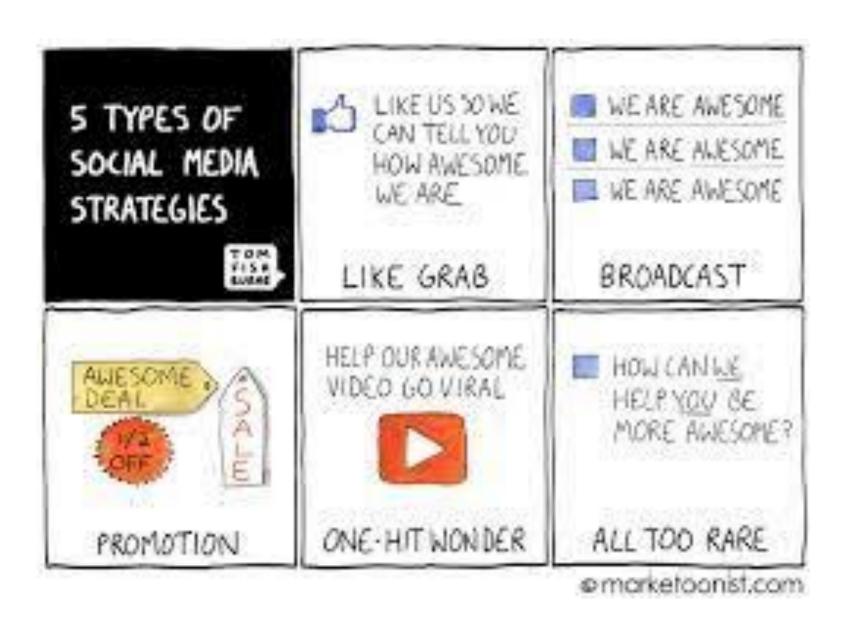
### Zo maak je geslaagde Facebookposts

# SOCIAL MEDIA

- In your hands... (owned media = your narrative)
  - Get attention
  - Build an audience/community
  - Provide value

- ... yet not entirely
  - algorithms





# SOCIAL MEDIA

# IMPACT = audience x attention x value



# WHY TWITTER? AND NOT MASTODON?



# CAN WE STILL BE ON TWITTER?

### – Contra

- Less moderation > more extreme opinions, wrong facts
- Unpleasant experiences as a tweep

### – Pro

- Large audience
- Key figures don't yet want to miss out
- Quand les dégoutés s'en vont, il n'y reste que les degoutants
- Alternatives: mastodon a.o. (@jbaert)



# GETTING STARTED



# A quick tour

- www.twitter.com
- user name = handle ≠ name
- bio
- tweeting
- timeline + replying/liking/retweeting/sharing
- searching + trending
- twitter profiles



# Your twitter profile

- user name = twitter handle (@): unique, short, easy to write/remember
- name: your (full) name (and emoji's)
- Bio: affiliation(s) (@!) + what you do.
  - Consider mentioning what you like, scope of your account, hashtag(s).
  - You can use emoji's, linebreaks, ...
- Pinned tweet



**Pinned Tweet** 

Ignaas Devisch @idevisch · Oct 6

Verontwaardiging is de motor van Twitter: omdat iemand iets (niet) heeft gedaan, omdat iemand (niet) reageert op wat iemand anders (niet) heeft gedaan of verontwaardiging van een derde over de volgens hem/haar overtrokken verontwaardiging van iemand over het gedrag van een ander.

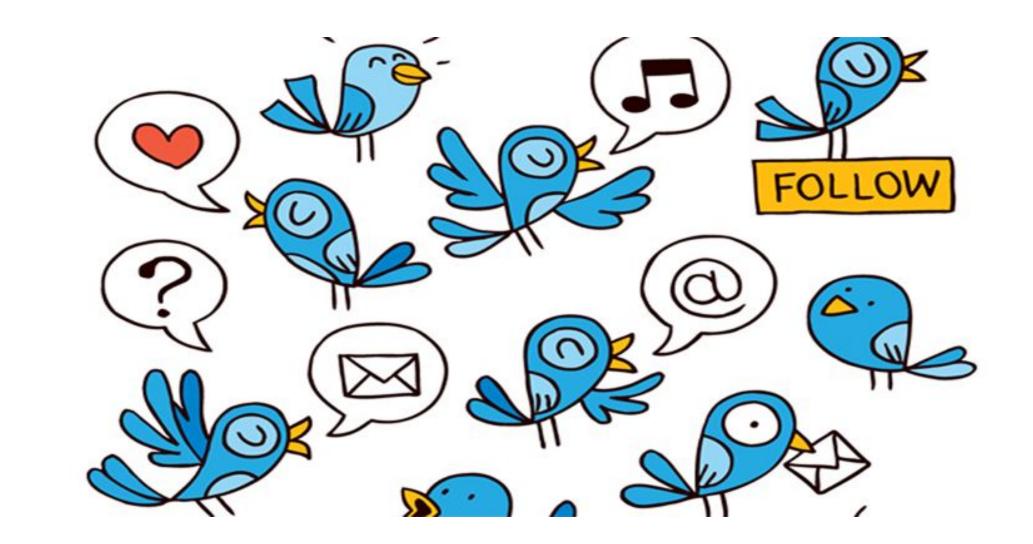


# BUILDANAUDIENCE



# Who's on twitter?

- Journalists
- Policy makers(e.g. politicians)
- Academics
- Companies,organisations,institutions



- People with opinions | influencers
- Lurkers



# Who to follow?

- Look for people/organizations you know
- Use them as lead to others (who do they retweet/mention/follow/list)
- Try and look for hashtags
- Ask your followers



# Getting noticed to get followers

Tweeps get a **notification** when you...

- follow them: Follow
- retweet/quote their tweet: \*\*\*
- like their tweet:
- mention them: @tweep

They might respond by starting to follow you.

Be prepared! > proper bio; some representative content



# <u>Interact</u>

- Tweeps also get a **notification** when you ...
   reply to their tweet:
- It's called \*social\* media > "Join the conversation"
- Here's the truly valuable stuff: network, discuss, learn, refine your ideas, help, ... and have fun!
- Reactive ánd proactive: ask questions (or poll)



# Management of expectations

What can people expect from your account? Why should they follow you? What's in it for them?

- Clear scope; linked to your goal(s)
- Explicit or implicit, in bio and tweeting behaviour (topics, frequency, style, ...)
- Be authentic! (You're in for a long run)



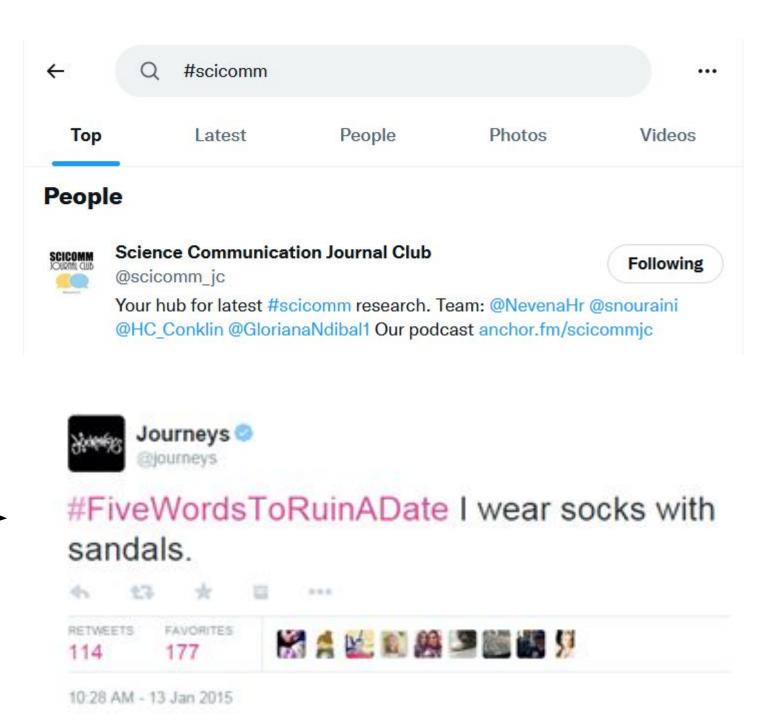
# #Hashtags

Search for **top** or most recent —> tweets with hashtag

Conference hashtags (> second screen)

Hashtag games (CamelCase) →

Provide **context** (e.g. #durftevragen; #lt)





# Most importantly

### Tweet!

Experiment: try, evaluate, adapt

Don't give up too soon





# Not to forget: promote your account

- in your email signature
- in bio's and profiles (on your website, on other platforms, as speaker/attendant)
- in your presentations (first/final slide), posters and publications
- on conference name badges
- on your business card

**—** ...



# GETATTENTION



# The war for attention

- Attention is a conditio sine qua non for impact
- Get your followers hooked with <u>clear</u> and <u>attractive</u> tweets that <u>stand out</u> and readers can <u>connect with</u>
- KISS: one message, short, to the point



# The war for attention



Hannes Mareen @hannesmar1 · Sep 29, 2021

In 2015, @GameofThrones episodes were leaked on #ThePirateBay before the release date.

How could this happen? 
How do we catch the pirate?

I investigated this in my #PhD at @IDLabResearch @UGent @imec\_int, and explain it in this #ThesisThread.

ARRRRE you ready!?

1/20





# STAND OUT: Use 'fat' tweets

- Visuals/video (horizontal) make your tweet 'fatter' and attract/connect
  - → says more than 280 characters
- Mentions notify specific users
- Hashtags provide context
- Url's (shortened) provide further reading
- Extreme case: threads



# STAND OUT: Use 'fat' tweets



Pieter Van den Berghe ▼ @SportSciSum · Oct 13

Hi! I'm Pieter, a researcher in human movement who graduated from @researchugent, and I would like to tell you about how music can help you run like you have never run before.

A #ThesisThread backed by animations of the Simpsons

@VLIRnws

#SciComm

#PhDone

@FWOVlaanderen

/start







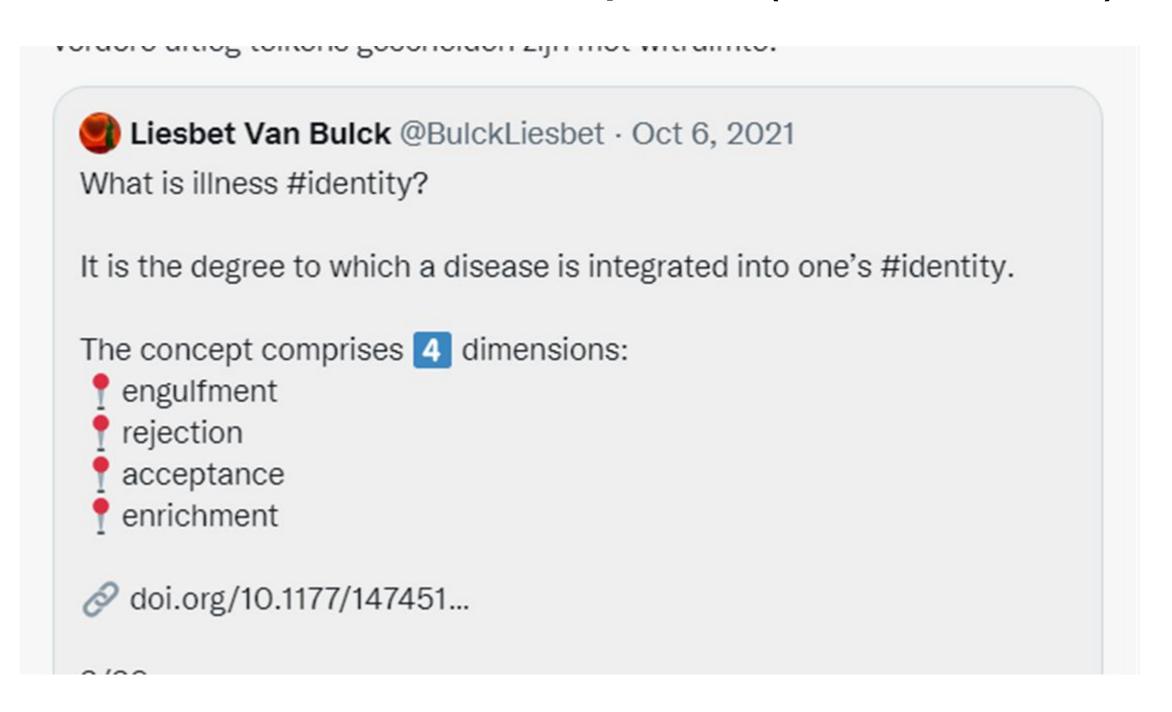






# **CLEAR: Show structure**

Use linebreaks and white space (1 character)



#### **CLEAR: Show structure**

#### - Use bold/italics

https://yaytext.com/bold-italic/



Because each watermarked video has unique small mistakes, I call them the "secondary" watermark.

So, to wrap up, we have:

- 1. A **primary** watermark: the visible ID 🔢 in the corner
- 2. A **secondary** watermark: the small mistakes in the entire video

#### 17/20



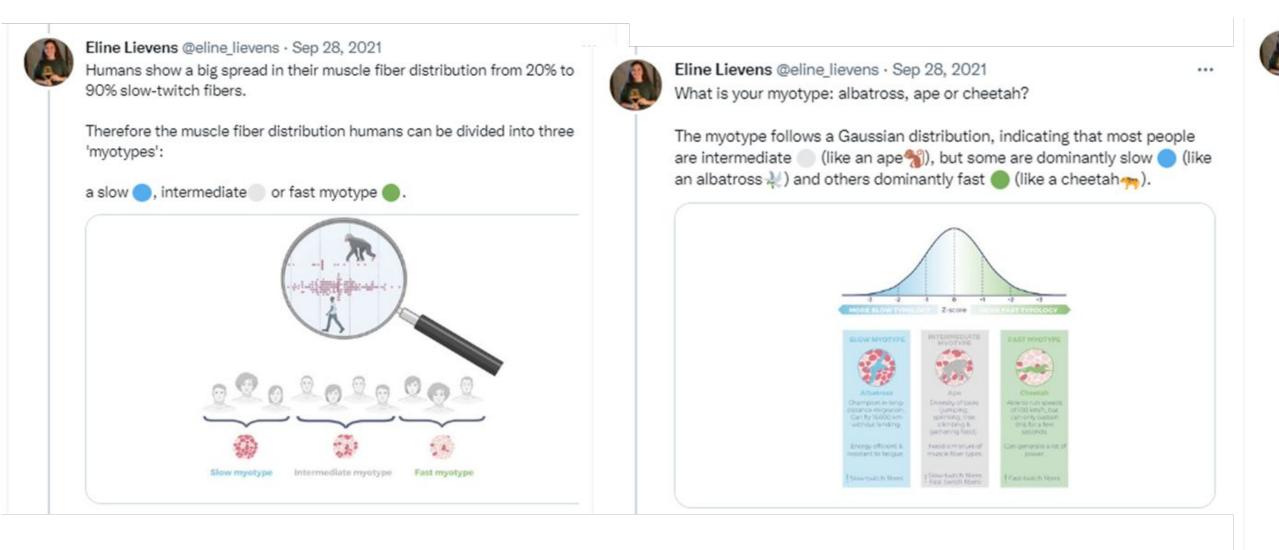
**Primary** watermark

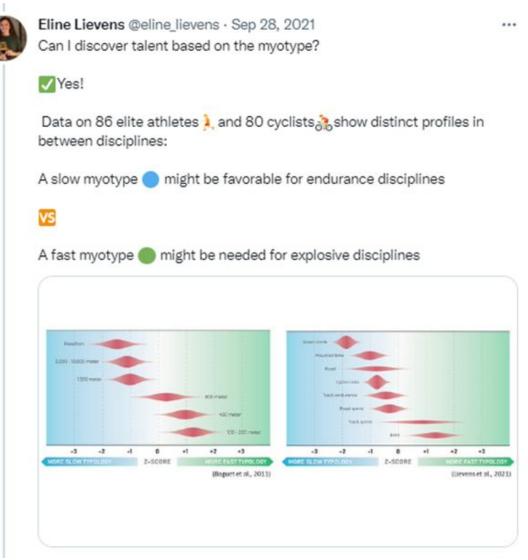




#### CLEAR: Show structure

#### - Use emoticons to create structure







#### CLEAR: Avoid noise/clutter

- Use an url shortener (bitly, owly, ...)
- Hide @-mentions behind a visual
- Don't exaggerate with hashtags, mentions, emoji's





#### CONNECT a.o.: Don't refrain from emoji's

Vastgemaakte Tweet



Mom op 27 november naar @dagvdwetenschap op Campus UZ Gent! Mij organiseren meer dan 40 activiteiten voor jong en oud, van rondleiding tot lezing, van workshop tot 💀 demo, van spel tot 🎤 escape room . Volledig programma op Adagvandewetenschap.be/gezond-enwel. @uzgent @ugent

UGent Geneeskunde & Gezondheidswetensch... @ugent... · 26 okt. · · ·







Eline Lievens @eline\_lievens · Dec 9

My colleague @CasteeleFreek is investigating the predictive value of multiple non-invasive techniques to estimate the muscle fiber typology



Are you also looking forward to the results?

Follow 9 9





Freek Van de Casteele @CasteeleFreek · Dec 9

Cross sectioning finished

For a study that's part of my PhD we took 160 VL and GM muscle biopsies. Then embedded 283 tissue samples for fiber typing purposes.

From each sample we cut ±8 sections, so that's about 2264 sections.

What else did we do?



#myotwitter @TeamDerave

Show this thread



#### CONNECT

- people aren't rational; emotions matter
- use recognizable situations
- look for common ground
- ask questions!
- tell a story
- timing: what is top of mind on a given time (save some for later)



## PROVIDE VALUE

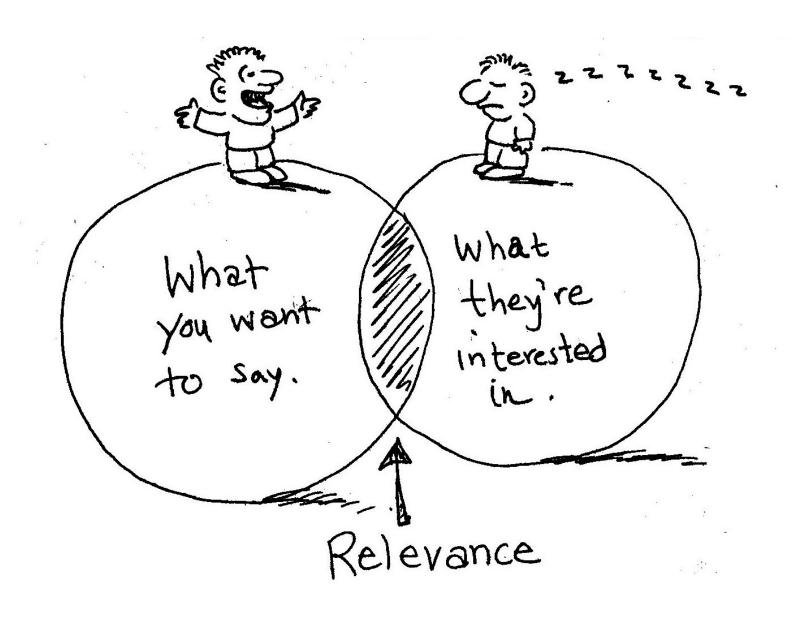


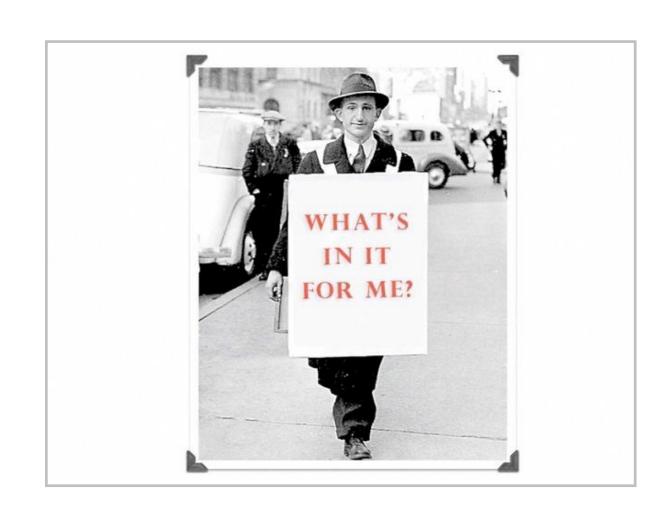
### You get what you give



#### Keep your goals ánd target group in mind

What do **you** want them to know (> goal) What do **they** want to know? (Trojan horse)







### Select and amplify

- Filtering the best content in a niche = (2x) valuable
- In new posts or retweets / quote tweets







### Threads ('draadjes')

Have a longer message? Link to elsewhere or... write a thread (by replying to your own tweets).

- Announce your thread!
- First tweet: what to expect; get attention; key message!
- Numbering at the end of each tweet '(1/10)', '(2/10)' etc., or (1/n) etc. is optional. Don't forget 'the end'.
- Don't interrupt sentences.



#### Threads ('draadjes')

#### Inspiration & examples:

- see twitter
- #Thesisthreads
- pirates and game of thrones
- muscle fiber technology



#### **Balance**

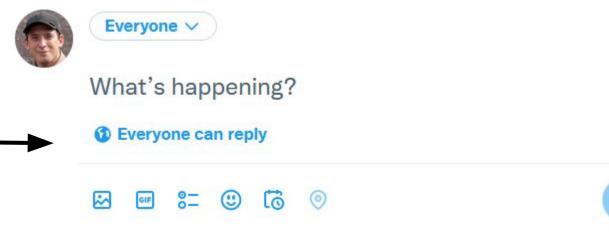
- own content
- retweets
- interaction

- Quality > quantity
- Number of tweets is not important, a steady pace is



#### Unwanted platforming

- Successfull tweets (or hashtags) can be spammed or used to your advantage :-)
- Deleting comments of others is not possible
  - Avoid being commented/used by trolls through blocking them
  - Report misbehaviour
  - Limit who can respond





Tweet

#### At conferences

- Use the conference hashtag
- Discuss ideas
- Ask questions
- Follow interesting speakers
- Be noticed > network

virtual participation



# WHATHAVE WE LEARNED?



# MORE TWITTER FUNCTIONS

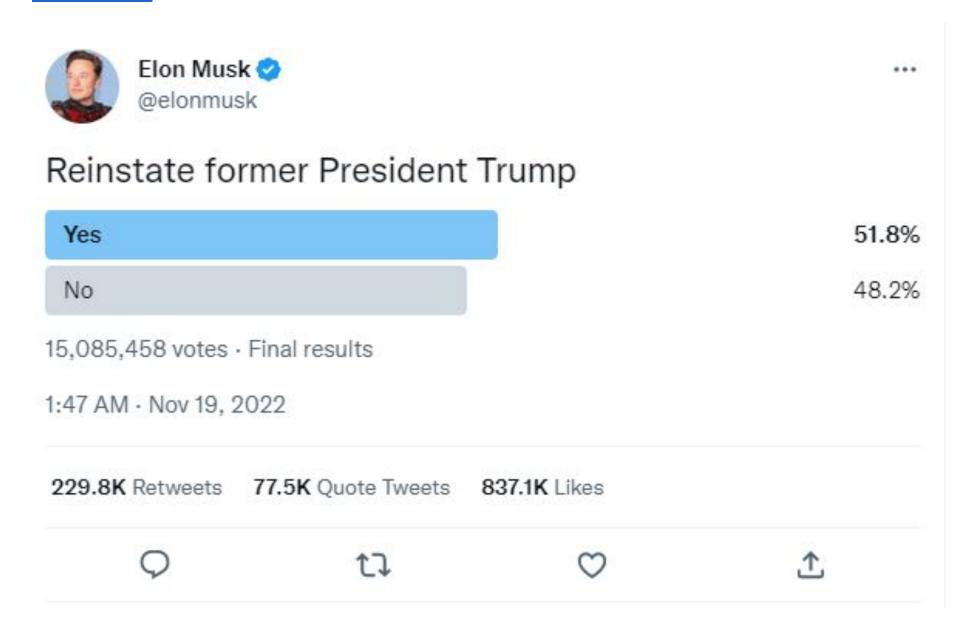


#### **Lists**

Structuring tweeps
Following without following (> anonymous)
Make your own or follow other lists
E.g. my lists



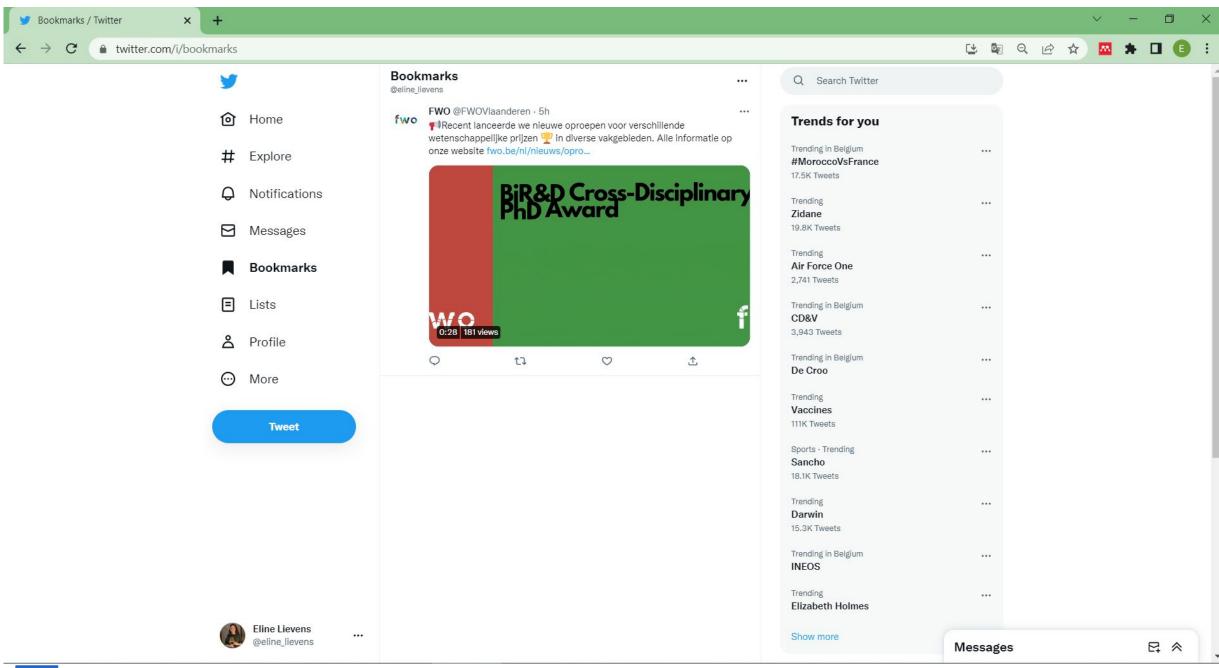
#### Poll





#### **Bookmarks**

#### -To save interesting tweets for later





### **Analytics**

- more → creator studio → analytics



Page updated daily

28 day summary with change over previous period

Tweets 17 ↑142.9%

23.9K ↓ 16.0%

6,042 \$26.8%

33 ↓5.7%

1,408 177

Dec 2022 - 13 days so far.

TWEET HIGHLIGHTS

Top Tweet earned 3,958 impressions

Our research made it to the cover of @eos\_wetenschap

Sprint or marathon? Muscles define talent Q

- @TeamDerave @CasteeleFreek
- @KimVanVossel @HardeelJulie
- @SciMingo pic.twitter.com/Vpm91FDu78



41 179 W62

View Tweet activity

View all Tweet activity

Top Follower followed by 28.2K people



Andrew Jones @AndyBeetroot FOLLOWS YOU

Professor of Applied Physiology, University of Exeter. Exercise physiology, sports science, nutrition, training, Gary Numan.

View profile

Top mention earned 58 engagements



Vanavond geen succes op het WK, maar wel een succesvolle REVA-Club! Met dank aan @eline\_lievens die een lezing gaf over haar innovatief onderzoek naar de relevantie van spiervezeltypering in sport, een topic waarover je in de toekomst zeker nog meer gaat horen.

#levenslangleren pic.twitter.com/8CcdJELCm6



£31 96

View Tweet

Top media Tweet earned 664 impressions

Today, I planted some seeds to help coaches grow at the 'Dag van de trainer' #DVDT2022!

Great opportinities to share knowledge both online and in person A @ SportVlaanderen pic.twitter.com/ZjHKn3PBY4



#### Get your Tweets in front of more people



Promoted Tweets and content open up your reach on Twitter to more people.

Get started

DEC 2022 SUMMARY

Tweet impressions 9,856 6

Profile visits 1,923

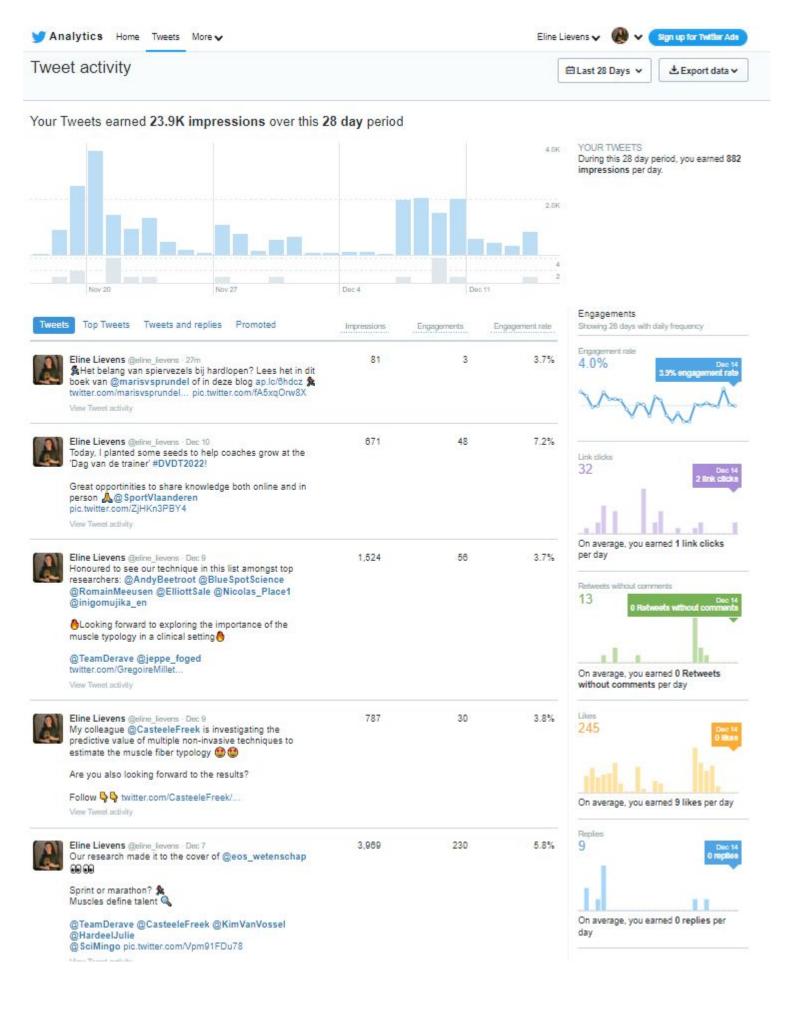
Mentions

New followers 15



### **Analytics**





57

# ETIQUETTE & PRACTICAL TIPS



#### Don't do subtweeting (> be polite / ethical)

When talking about other tweeps, make sure they get notified:

- @-mention them
- quote them
- reply to them



#### Don't feed the trolls

- Evaluate comments: genuine questions or trolling?
  - anonymous? history of account?
- Don't discuss with trolls; address the topic yourself
- Do not quote when criticizing, but use screenshots



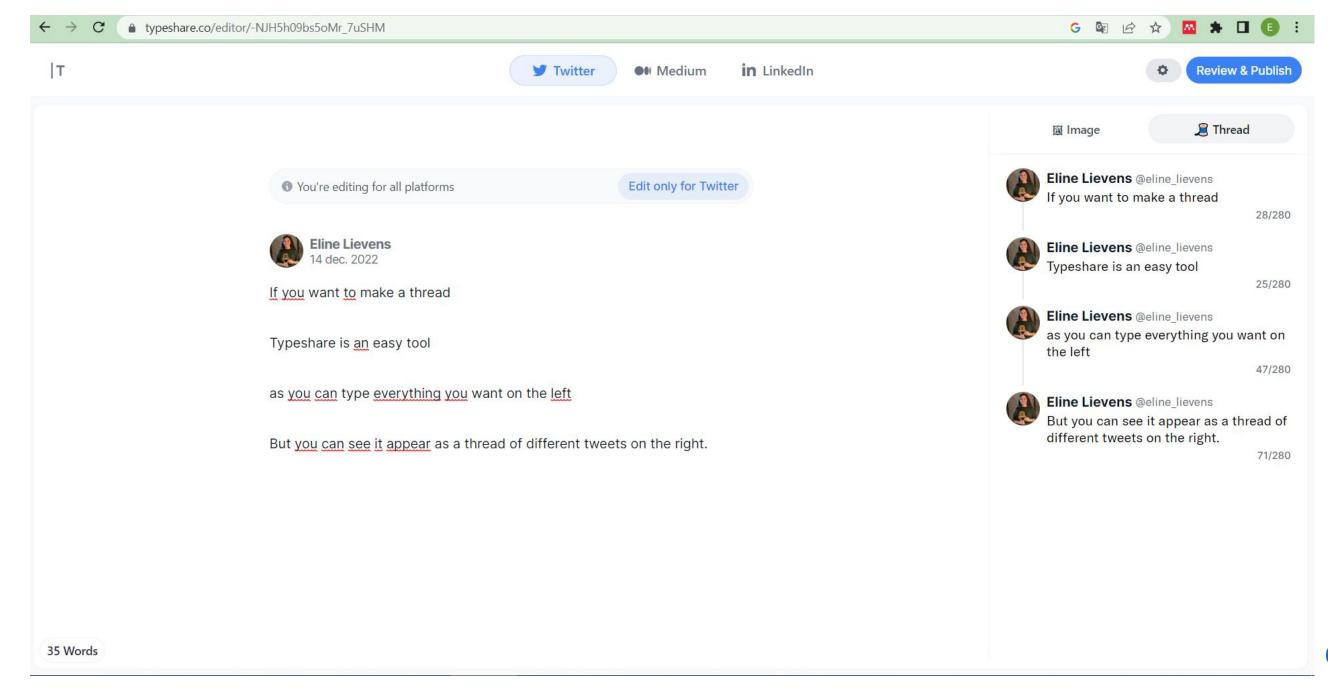
#### Think twice (but not more)

- No edit-button!
- Dealing with mistakes/regret
  - Post a correction (another tweet, reply, quote, ...)
  - Delete tweet (early! beware of screenshots)
  - Never mind



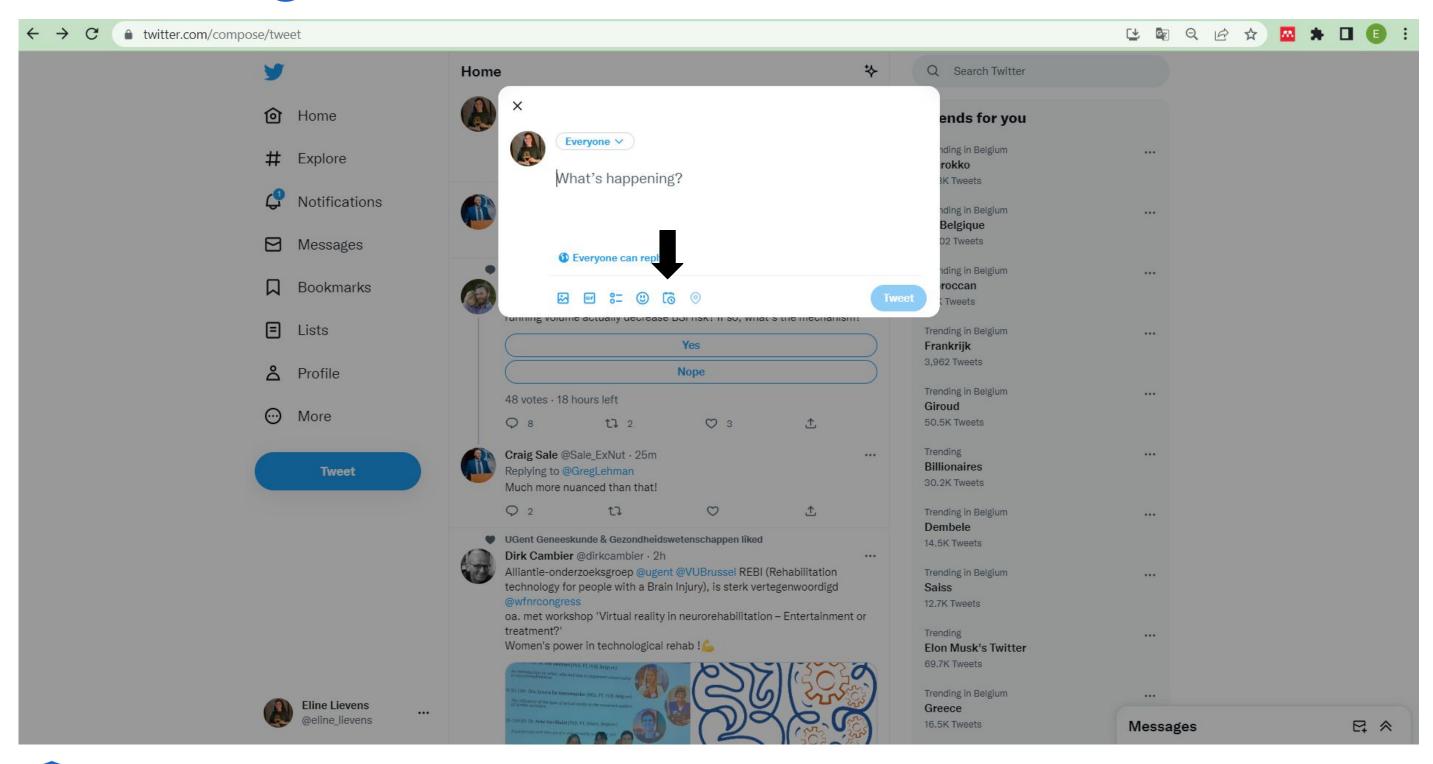
#### Preparing tweets

- Word
- Tools like typeshare



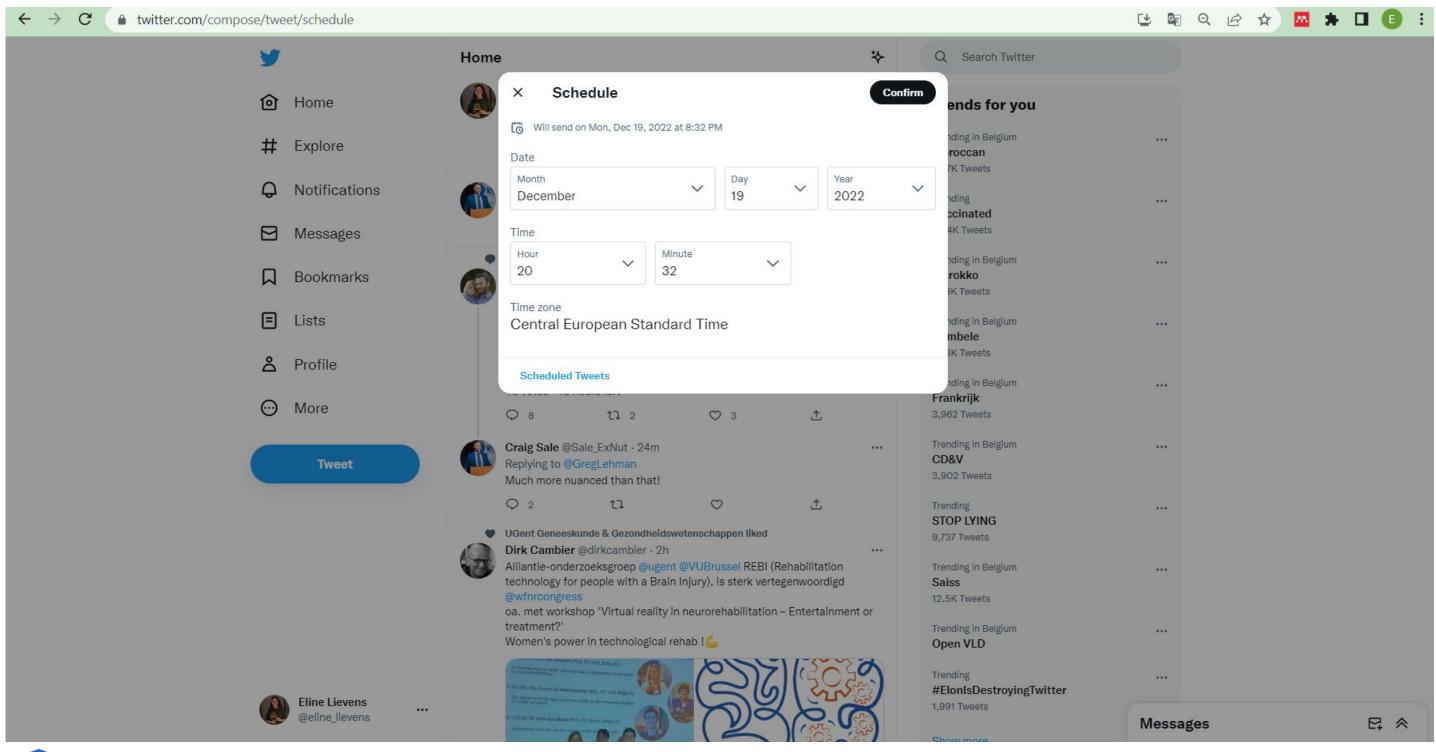


#### **Planning**





#### **Planning**





#### Some final tips

- —Ask your colleagues for feedback about your tweet(s)
- Look for inspiration in your timeline
- Don't focus on the algorithm:
   it's difficult to figure out,
   ánd it changes constantly
- —Don't let the 'rules' paralyze you! There's more than one way.





## FURTHER READING



#### ON COMMUNICATION & TWITTER

- <u>https://www.ugent.be/intranet/nl/op-het-werk/communicatie/zelf-aan-de-slag</u>
- <u>https://www.ugent.be/intranet/nl/op-het-werk/communicatie/zelf-aan-de-slag/sociale-media/twitter.htm</u>
- <u>https://twitter.com/hannesmar1/status/15961022030681</u>
  <u>04706</u>



# ARESEARCHER USES TWITTER



## QUESTIONS?



#### David De Wolf

Science communication

### DEPARTMENT OF COMMUNICATION & MARKETING

wetenschapscommunicatie@ugent.be www.ugent.be/wetenschapscommunicatie www.ugent.be/sciencecommunication

- **f** Universiteit Gent
- @ugent
- © @ugent
- in Ghent University

