

FAQ CORONA

9 September

Ghent University aims for a [partial return to “on-campus” face-to-face instruction](#) in the first semester of the academic year 2020-2021. Teaching in covid-safe surroundings spread over the available space is prioritized in this plan.

In **the autumn semester**, the UCT will deploy a combination of on-campus classes, supervised distance learning and online interaction. We want to fully exploit the advantages of these three approaches. The teaching method depends on the type of course.

1. Information and registrations

1.1. Is the registration office open?

You can contact the registration office by phone (see 1.2) or email (<mailto:uct@ugent.be>). In exceptional situations, a meeting can be organised, after consultation by phone.

1.2. Can I call the registration office?

Yes:

- From Monday till Thursday from 10 till 11 a.m.
- Extra hours on Monday and Thursday from 3 till 4.30 p.m.

You can also fill out our [call back form](#). We will then get in touch with you as soon as possible.

1.3. Can I still register for a course or a test?

Yes, you can [register](#) as long as there are still places available in our courses. You can check the availability of our courses in the course descriptions.

1.4. I'm on a waiting list for a course of Dutch. How will I know whether I have a place in the course?

The corona crisis has not changed our way of communicating: if we have a place for you, we will change your registration and will inform you by email. Please be aware that we cannot change your registration anymore after we have given you a place in the course for which you were on the waiting list. If you do not want to be on the waiting list anymore, please inform us.

1.5. I have a grant of the Flemish Community with which I can follow Dutch level 1 and 2 for free. How can I register?

You send the letter of the grant to uct@ugent.be. We will look at your application and will give you more information by email.

1.6. I have a grant of the city of Ghent with which I can follow Dutch courses at a reduced fee. How can I register?

You send the letter of the grant to uct@ugent.be. We will look at your application and will give you more information by email.

2. Courses

2.1. On or off campus?

The courses from September till December are organised on campus and/or by distance learning. Below you can find an overview.

- Dutch for Speakers of Other Languages
 - Evening courses: online classes with 3 contact moments on campus, one of which is the final test
 - Day courses
 - Level 1: on campus (2 hours on campus with a break of half an hour; the third hour is replaced by homework)
 - Level 2 to 5: by distance learning with 3 contact moments on campus, one of which is the final test
- Foreign Languages
 - Practical courses and conversation classes: online courses with 3 contact moments on campus, one of which is the final test
 - Specialized courses (business / academic): online classes

2.2. What is needed to follow the courses by distance learning?

2.2.1. Hardware

You need a **computer and internet** facilities.

- Computer: a desktop or laptop are advised.
- Internet: preferably internet by cable connection, but a steady wireless connection also works.
- You need a microphone, a built-in camera or webcam.
- Make sure that your PC/laptop is fully charged and keep your power cable within reach.

2.2.2. Software

- The teachers will give you more information on which tools will be used at the latest one day before the class starts. They will then also provide you with the login data.

2.3. How do I receive my course materials?

We will inform you before the start of the course how and when you can obtain the course materials.

2.4. I am registered for the Preparatory Year of Dutch. Will the lessons start in October?

The Preparatory Year of Dutch is a programme for foreign students who want to prepare for academic studies in Dutch. Because it is still not certain that the borders will be open, we have decided to postpone the programme and start in January 2021. All registered and prospective students have been informed by email. All [deadlines](#) have been adjusted.

The final date of the Preparatory Year of Dutch remains the same. You can still obtain a B2 level of Dutch before the start of the academic year.

3. Tests

3.1. How will the final tests be organised?

The final tests foreign languages and Dutch will take place online or on campus.

3.2. What about the entrance test of Dutch?

These tests will take place on campus. We will contact you by email before your scheduled test.

3.3. What about the ITNA and ITACE tests?

The ITNA and ITACE tests will be organized on campus. The number of registrations is limited. We advise you to register as soon as possible.